

The Illinois Tollway's I-PASS Assist program helps individuals and families realize the benefits of I-PASS. Customers who have previously been unable to use I-PASS for financial reasons will have more assistance than ever to Get I-PASS and Get Going!



**THE BENEFITS OF I-PASS...**

- Passenger vehicles save 50% on tolls
- Easily manage vehicles and travel costs
- Seamless travel on the Illinois Tollway

**...WILL BE EASIER THAN EVER TO ATTAIN AND RETAIN WITH I-PASS ASSIST**

- Open an account with as little as \$4
- No deposit required
- Account replenishments as low as \$4 on low balances

**AND...WAIVED INVOICE FEES!**

- I-PASS Assist customers may be eligible to have invoice fees waived once enrolled!

**WHY I-PASS ASSIST?**

Due to up-front costs and ongoing financial responsibilities required of customers to both obtain and keep I-PASS accounts in good standing, too often it is those who can least afford it who are unable to obtain or retain these benefits.

It is for this reason, the Illinois Tollway is looking to expand the Tollway's current I-PASS Assist program, to enable more customers to attain and retain the benefits of I-PASS, while implementing additional measures intended to mitigate the disparate impact that transportation costs have on low income households.

**HOW DOES IT WORK?**

In partnership with the Illinois Department of Revenue and the Illinois Department of Human Services, the Illinois Tollway is able to verify the eligibility of households via a secure web form to determine if household income falls below the required threshold or if households are currently participating in cash and food assistance programs.

Upon completion of the form, the customer is immediately notified through email if they qualify for the program. Once approved for an I-PASS Assist account, an I-PASS will be shipped to you for free. Upon receipt of the I-PASS, customers must add funds to activate the account for use by contacting customer service at 800-824-7277 or by visiting [www.getipass.com](http://www.getipass.com). The Tollway requires minimal upfront costs to obtain and maintain an I-PASS Assist account to help people have a better chance of retaining the benefits of I-PASS!

**QUALIFICATIONS**

To be eligible for enrollment in I-PASS Assist, household income must not exceed 250% of Federal Poverty Guidelines as verified by the Illinois Department of Revenue or qualified by the Illinois Department of Human Services for cash and food assistance programs.

Family Size	Federal Poverty Guideline	Eligibility Criteria
		250% of Federal Poverty Guideline
1	\$ 15,650.00	\$ 39,125.00
2	\$ 21,150.00	\$ 52,875.00
3	\$ 26,650.00	\$ 66,625.00
4	\$ 32,150.00	\$ 80,375.00
5	\$ 37,650.00	\$ 94,125.00
6	\$ 43,150.00	\$ 104,875.00

**WHERE CAN CUSTOMERS SIGN UP?**

The secure, online verification form is available at [illinoistollway.com/assist](http://illinoistollway.com/assist) or at the Downers Grove Customer Service Center.

