

THE ILLINOIS TOLLWAY

I-PASS

KEY FACTS

- I-PASS customers experience faster, safer and more convenient commutes and save time and money.
- An I-PASS transponder eliminates the need for customers to stop at a gate by allowing them to drive in the open road tolling lanes.
- I-PASS customers pay 50 percent less than those who pay cash.

HOW TO GET I-PASS

- To obtain an I-PASS transponder, customers can order online at www.illinoistollway.com, by phone 1-800-UC-IPASS (1-800-824-7277), in person at Jewel-Osco or at an Illinois Tollway Customer Service Center. They will need to provide basic information and \$50 (\$10 refundable deposit/\$40 prepaid tolls) for automatic replenishment or \$60 (\$20 refundable deposit/\$40 prepaid tolls) for manual replenishment.
- Funds can be added to I-PASS accounts online with a gift card, credit or debit card or in person at a Customer Service Center with cash, gift card, credit or debit card. Unused funds remain available as long as the account is open.
- Tollway customers enrolled in Medicaid or who qualify for food stamps can participate in I-PASS Assist, a program allowing eligible drivers to open an I-PASS account for \$20 (\$10 refundable deposit/\$10 prepaid tolls) and replenish their accounts at the same rate.



HOW I-PASS WORKS

- After opening an I-PASS account, customers receive a small white plastic device called a transponder that is typically mounted on their windshield.
- As an I-PASS customer travels through a toll plaza, a radio antenna sends a signal to the I-PASS transponder that triggers the deduction of a toll from the customer's account.
- I-PASS is accepted in all lanes on the Illinois Tollway. Customers do not need to change lanes when approaching a toll plaza.
- Customers can use their I-PASS on E-ZPass roads, the Chicago Skyway and the Indiana Toll Road.
- I-PASS customers can avoid toll violations by keeping their account information up-to-date and maintaining the proper fund balance.
- Tollway customers have a seven-day grace period to pay a missed toll online or by mail. For more information, customers can visit www.illinoistollway.com.



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For more information,
visit www.illinoistollway.com or call 1-800-TOLL-FYI

