

ILLINOIS TOLLWAY

TOLLING 2020 Fact Sheet



EVERYTHING YOU NEED TO KNOW ABOUT TOLLING 2020

The Illinois Tollway is launching a series of tolling reforms that will make the Illinois Tollway system more equitable for everyone. These changes include a reduction to initial costs associated with unpaid toll notices, a significant reduction to existing violations and COVID-19 violation relief.



Together, these measures take a holistic approach to realigning the way customers interact with the Illinois Tollway and lay the foundation for future changes to ensure the Illinois Tollway system works for everyone. To read more about the launch of TOLLING 2020 visit the Media Center on the Tollway's website to see the announcement.

INVOICING BEGINS—UNPAID TOLLS AFTER JUNE 25, 2020

Beginning June 25, a new process for unpaid tolls will defer the issuance of violation notices by several months. Unpaid tolls will no longer be met with a “one-size-fits-all” \$20 violation if left unpaid.

Instead, owners across all vehicle classes will now receive an invoice for unpaid tolls with an initial fee that better aligns with the underlying tolls associated with the class of vehicle. Passenger vehicles will see an 85 percent reduction in initial costs, with a \$3 invoice fee, rather than a \$20 fine for each unpaid toll.

The chart below details the invoice fees customers will see. Customers across all classes will see a reduction, and violations will only occur after a notice remains unpaid after over 90 days.

Corridor	Vehicle Tier	New Invoice Process		
		Initial Notice	Second Notice	Third Notice
Standard	Passenger (1)	\$3.00	\$-	+\$5.00
	2	\$5.00	\$-	+\$5.00
	3	\$9.00	\$-	+\$5.00
	4	\$15.00	\$-	+\$5.00
IL390	1	\$1.50	\$-	+\$2.50
	2	\$2.50	\$-	+\$2.50
	3	\$4.50	\$-	+\$2.50
	4	\$7.50	\$-	+\$2.50

COVID-19 RELATED “.01 CENT” INVOICES—UNPAID TOLLS MARCH 9, 2020-JUNE 25, 2020

On June 25th, the Illinois Tollway formalized the grace period for unpaid tolls during the COVID-19 pandemic from March 9, 2020, through June 25, 2020. During this three-month period, vehicle owners with unpaid tolls will receive an invoice for tolls only without the added expense of a violation.

In an effort to expedite the process, the Illinois Tollway leveraged existing systems to process these invoices, which necessitated the inclusion of a .01 cent invoicing fee. The fee is only applicable to COVID-19 related unpaid tolls. Customers who receive an invoice should pay all unpaid tolls to ensure avoiding future fines and fees.

PREVIOUS VIOLATION RELIEF—UNPAID TOLLS AND VIOLATIONS PRIOR TO MARCH 9, 2020

Beginning in July, toll violation fines in existing notices prior to March 9, 2020, will be reduced to \$3 across the board through the end of the year to provide customers an opportunity to pay their fines at a significantly reduced rate. This includes anyone previously sent to collections for outstanding toll violations. Below is an example of the reduction customers can expect.

			Current Violations		
Current	Corridor	Rate Tier	Tolls	Potential Fines	Total Due
5 Unpaid Tolls	I-294	Passenger	\$6.00	\$100-350	\$106-356

			New Balance Through 2020		
Current	Corridor	Rate Tier	Tolls	Reduced Fees	Total Due
5 Unpaid Tolls	I-294	Passenger	\$6.00	\$15	\$21

These reductions go far beyond any previous Illinois Tollway violation relief efforts and give customers a chance to pay existing violations within the new invoicing process. The reductions, along with the six-month window to pay allow Tollway customers to settle their unpaid toll violations.

Payments can be made all at once or at any time during the six-month payment period, and all payments can all be made online at illinoistollway.com.