



ILLINOIS TOLLWAY NEWS

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**MARKHAM PLAZA OFFERS I-PASS CUSTOMER SERVICE CENTER FOR SOUTH SUBURBS
AND AMENITIES FOR COMMERCIAL TRUCKS ON TRI-STATE TOLLWAY (I-294)**

163rd Street Toll Plaza is now Markham Plaza. New name, new services for south suburbs

DOWNERS GROVE, IL – The Illinois Tollway and the City of Markham today celebrated the dedication of the 163rd Street Toll Plaza as the newly named Markham Plaza on the Tri-State Tollway (I-294), expanding customer services in the south suburbs and introducing new amenities for commercial trucks traveling northbound on I-294.

The Markham Plaza now provides Tollway customers from Markham and neighboring south suburban communities with access to an in-person I-PASS Customer Service Center where they can manage I-PASS accounts and speak directly with Tollway customer service staff for assistance with account management, paying tolls or invoices.

In addition, the Markham Plaza will offer needed parking for commercial trucks, with 29 parking spaces available beginning on Friday, September 5, and additional amenities coming this year to support local commerce by making it safer and easier for commercial drivers traveling in the south suburban area.

“Providing excellent service to our customers is at the heart of everything we do and redesigning this facility allows us to better meet the needs of drivers living in the south suburbs and those traveling through this area,” said Illinois Tollway Executive Director Cassaundra Rouse. “Together with the City of Markham, we are delivering community collaboration and most importantly better customer experiences.”

The Tollway worked closely with Markham officials to redesign the toll plaza building and surrounding land into a new more robust service plaza facility that brings together amenities to benefit local drivers as well as those traveling through the region.

“The Markham Plaza is a great example of public agencies working together with shared vision and united goals,” said Markham Mayor Roger Agpawa. “The City of Markham is proud to play a part in this progress, and we look forward to what’s ahead.”

The new expanded parking area will also include Shorepower truck stop electrification stations that will allow trucks to turn off their engines and charge equipment which means cleaner air and less noise. Shorepower is also popular with RVs for charging batteries.

In addition, the Markham Plaza site has been redeveloped to include an array of solar panels to generate electricity that will be fed back into the local power grid and also includes new sustainable native landscaping to complement the adjacent Ginsburg-Markham Prairie ecosystem.

About the Illinois Tollway

The Illinois Tollway is a user-fee system that receives no state or federal funds for maintenance and operations. The agency maintains and operates 294 miles of roadways in 12 counties in Northern Illinois, including the Reagan Memorial Tollway (I-88), the Veterans Memorial Tollway (I-355), the Jane

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Addams Memorial Tollway (I-90), the Tri-State Tollway (I-94/I-294/I-80) and the Illinois Route 390 Tollway.

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