

**PUBLIC NOTICE**  
**The Illinois State Toll Highway Authority**  
**Notice of Committee Meeting**  
March 8, 2017

Public Notice is hereby given of the Customer Service & Planning Committee Meeting to be held during the month of March 2017.

- **Customer Service & Planning Committee Meeting**  
March 13, 2017 – 10:30 a.m.  
Tollway Headquarters

**THE ILLINOIS STATE TOLL HIGHWAY AUTHORITY**  
Tollway Headquarters | 2700 Ogden Ave, Downers Grove, IL 60515  
**CUSTOMER SERVICE & PLANNING COMMITTEE MEETING**  
**AGENDA**  
**March 13, 2017**  
10:30 a.m.

**1.0 CALL TO ORDER / PLEDGE OF ALLEGIANCE**

**2.0 ROLL CALL**

**3.0 PUBLIC COMMENT**

**4.0 CHAIRMAN**

1. Approval of the Minutes of the Regular Customer Service & Planning Committee Meeting held on February 16, 2017.
2. Additional Items

**5.0 EXECUTIVE DIRECTOR**

1. Additional Items
  - **Video Tolling and Collections Presentation**

**6.0 BUSINESS SYSTEMS**

1. Approval of revised Toll Violation Payment and Settlement Guidelines and program to encourage use of I-PASS transponders.

**7.0 ENGINEERING / PLANNING**

1. Approval of an Intergovernmental Agreement with the Chicago Metropolitan Agency for Planning (CMAP) regarding a study of northeastern Illinois freeway and tollway systems. Cost to the Tollway: \$1,000,000.00.

**8.0 UNFINISHED BUSINESS**

**9.0 NEW BUSINESS**

**10.0 EXECUTIVE SESSION**

**11.0 ADJOURNMENT**