

# Notice



## Identification

Reference Number:	22041441
Request ID:	18-107950
Date First Offered	10/02/2012
Title:	THA - 13-0007 Call Center and Payment Processing Services
Agency Reference Number:	THA - 18-107950
Agency:	THA - Toll Highway Authority
Purchasing Agency:	THA - Toll Highway Authority
Purchasing Agency SPO:	Victoria Santiago
Status:	Published

## Overview

### Description and Specifications:

The Illinois Tollway is giving notice of intent to utilize the five year renewals (State Use Program) for contract 13-0007 Call Center and Payment Processing Services with The Chicago Lighthouse for People Who Are Blind or Visually Impaired (“The Chicago Lighthouse”) in the amount of \$115,000,000.00. The current contract will expire on 12/31/2017 and after execution of this renewal there will be no renewal options.

This renewal will provide a source for the continued purchase of call centers and payment processing services for the Tollway's I-PASS customers and recipients of violation notices.

The renewal term shall not exceed \$138,000,000.00 without a formal change order.

## Key Information

Notice Type:	Contract Renewal
Published:	11/02/2017
Notice Expiration Date:	11/16/2017
Professional & Artistic:	No
Small Business Set-Aside:	No
Does this solicitation contain a BEP or DBE requirement?:	No

Does this solicitation contain  
a Veteran requirement?:  
Relevant Category: General Services  
Length of Renewal Term: 60  
Contract Begin Date: 01/01/2018  
Contract End Date: 12/31/2022  
Remaining Renewal Terms: 0

### Contract Renewal

Cost of Initial Term: \$61,500,000.00 (Total Dollar Amount of Initial Term)  
Cost of this Renewal: \$115,000,000.00 (Total Dollar Amount of Renewal)  
Renewal Increase/Decrease: 0.00  
Change in Specifications: No  
Renewal Number: 1 of 1

### Vendor(s) Selected for Award

Vendor Name	Amount of Award	BEP Goal	% DBE Goal
<a href="#">THE CHICAGO LIGHTHOUSE FOR BLIND</a>	\$115,000,000.00	0%	0%

### Notice Contact

Name: Mary Hart  
Street Address: 2700 Ogden Ave.  
City: Downers Grove  
State: IL  
Zip Code: 60515  
Phone: 630-241-6800  
Fax Number: 630-795-7908  
EMail Address: mhart@getipass.com

### Class Code

Class Codes:

### NIGP Code

NIGP Commodity/Service Code: 915 20 Call Center Services

### Attachments

To download file(s), click on filename(s) located below. Not all Notices will have files to download.

File Attachments:

[◀ Back](#)

## Vendor Award Information



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Created Date: 11/02/2017  
Created By: Julia Shaw

### Identification

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Reference Number: 22041441  
Title: THA - 13-0007 Call and Payment Center Services

### Vendor Selected for Award

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Vendor Name: THE CHICAGO LIGHTHOUSE FOR BLIND  
Vendor Contact Name: MARY LYNNE JANUSZEWSKI  
Vendor Street: 1850 W ROOSEVELT RD  
Address:  
Vendor City: CHICAGO  
Vendor State: IL  
Vendor Zip Code: 60608-1228  
Vendor Phone: 800-842-8624  
Number:  
Vendor Fax Number: 312-666-1546

### Key Information

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Amount of Award: \$115,000,000.00 (Total Dollar Value Only)  
Amount of: \$0.00 (Dollar Value Only)  
Increase/Decrease:  
Indicate Increase or Decrease: No Change  
Renewal Options: 1 of 1  
BEP Goal Amount (Percentage): 0.00%  
DBE Goal Amount (Percentage): 0.00%  
Will Sub-Contractors Be Utilized? No