

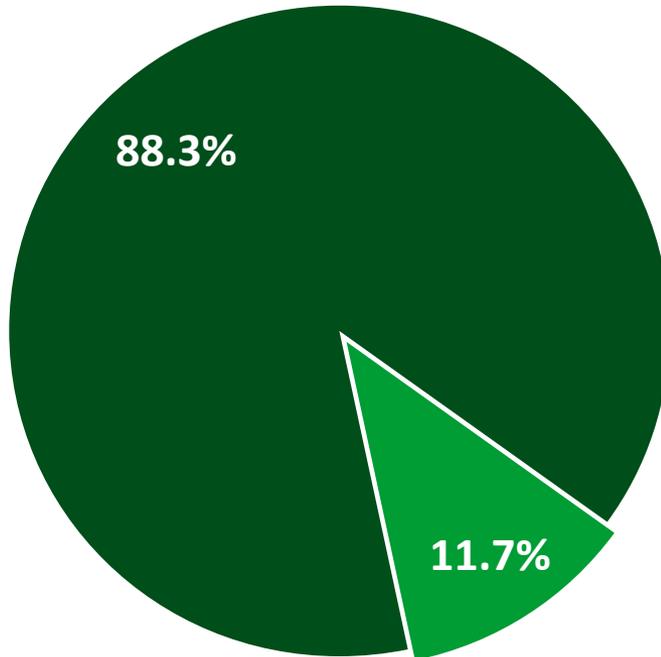


Commercial Vehicle Strategic Plan

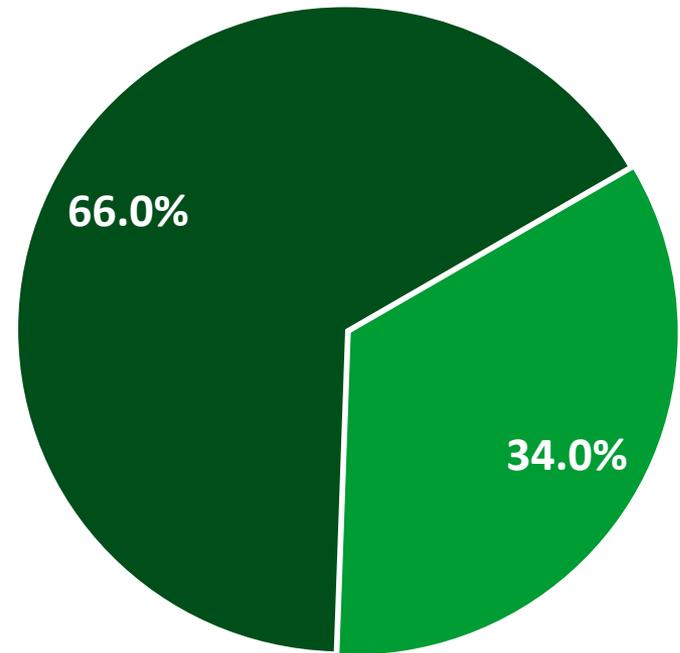
November 18, 2014

2013 Transactions and Revenue

TRANSACTIONS



REVENUE



-  Commercial vehicles
-  Passenger cars

Commercial Vehicle Toll Increase

Background

- Increase for commercial vehicles established by Board vote in 2008
- Effective January 1, 2015
- 2012 toll increase did not apply to trucks
- Previous commercial vehicle toll rate increase was January 2005 - 10 years ago
- 10 p.m. to 6 a.m. travelers get an average discount of more than 25 percent over daytime travelers

Plan

- Ongoing communication with trucking industry associations
- Signage at toll plazas systemwide (December 1 installation)
- Tollbooth posters and brochures
- Tollway website and updated Trip Calculator
- Legal notices in local newspapers

Survey Outreach Effort



2,398 Online Surveys

- Commercial I-PASS customers
 - Drivers
 - Dispatch
 - Logistics
 - Owner-operators
 - Small business owners



755 Field Intercept Surveys

- Seven Regional truck stops
- Three oases
- Drivers-only focus



18 Industry Interviews

- Medium and large businesses
- Industry groups
- Policy and research

Survey Outreach Findings

#1

Reason for avoiding the Illinois Tollway: Congestion

**TOP
3**

Reasons for choosing the Illinois Tollway: (1) Shortest route, (2) Least congested and (3) Travel time reliability

65%

Surveyed drivers indicating that the Illinois Tollway needs to provide more short- and long-term truck parking

89%

Respondents interested in receiving travel information/conditions from the Illinois Tollway

#1

Priority for all respondents: Congestion mitigation



Industry Interview Findings

PRIMARY CONCERNS

Increasing congestion

More stringent federal regulation

Driver shortage

PRIORITIES

Congestion mitigation

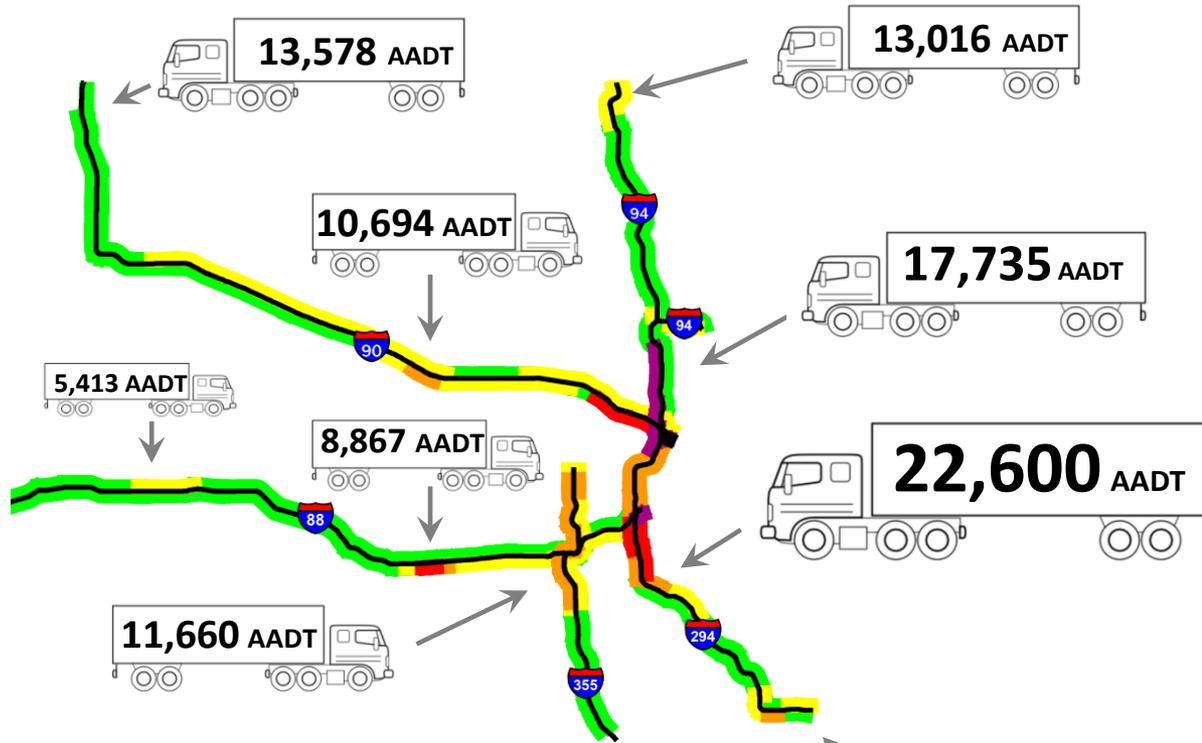
Truck parking

Enhanced account management/customer service

Ongoing dialog with trucking industry



2013 Usage and Congestion



CONGESTION

█ NONE
 █ LIGHT
 █ MODERATE
 █ HIGH
 █ SEVERE


 AVERAGE ANNUAL DAILY TRAFFIC (AADT)



Presented by Rocco Zuccherro on November 18, 2014

Discussion

- **What should be the guiding principles for a commercial vehicle strategic plan?**
- **What should be our priorities?**
- **Which concerns should be addressed and how?**



THANK YOU



Appendix

Commercial Vehicle Toll Rates

| Truck (Five-Axle) Published Toll Rates by Agency, Electronic (I-Pass for Illinois Tollway) | | |
|--|-------------------------------|------------------------|
| Agency | \$ / Mile (Facility Weighted) | Last Toll Rate Change |
| Skyway Concession Company (IL) | 2.692 | January 1, 2013 |
| Adams Avenue Parkway, Inc (UT) | 2.500 | June 27, 2001 |
| Harris County Toll Road Authority (TX) | 1.981 | September 7, 2013 |
| Northwest Parkway, LLC (CO) | 1.474 | January 1, 2014 |
| Transportation Corridor Agencies (CA) | 1.283 | July 1, 2014 |
| Central Texas Regional Mobility Authority (TX) | 1.160 | May 17, 2014 |
| E-470 Public Highway Authority (CO) | 1.136 | January 1, 2014 |
| Toll Road Investors Partnership II (VA) | 1.086 | April 11, 2014 |
| Cameron County Regional Mobility Authority (TX) | 0.870 | June 5, 2013 |
| Maryland Transportation Authority (MD) | 0.850 | January 1, 2012 |
| Fort Bend County Toll Road Authority (TX) | 0.824 | April 15, 2014 |
| Metropolitan Washington Airports Authority (VA) | 0.784 | January 1, 2014 |
| North Carolina Turnpike Authority (NC) | 0.718 | January 1, 2014 |
| DBi Services (VA) | 0.710 | January 3, 2013 |
| Texas Department of Transportation (TX) | 0.672 | April 1, 2014 |
| Tampa-Hillsborough County Expressway Authority (FL) | 0.667 | September 17, 2010 |
| Florida Turnpike Enterprise (FL) | 0.666 | July 1, 2014 |
| North Texas Tollway Authority (TX) | 0.663 | May 11, 2014 |
| SH 130 Concession Company, LLC (TX) | 0.631 | April 1, 2014 |
| Miami-Dade Expressway Authority (FL) | 0.615 | July 21, 2013 |
| Osceola County (FL) | 0.565 | April 1, 2009 |
| South Carolina Department of Transportation (SC) | 0.551 | March 30, 2008 |
| San Diego Association of Governments (CA) | 0.550 | June 30, 2012 |
| Connector 2000 Association (SC) | 0.531 | January 1, 2012 |
| North East Texas Regional Mobility Authority (TX) | 0.512 | April 1, 2014 |
| Delaware Department of Transportation (DE) | 0.511 | August 1, 2014 |
| Illinois State Toll Highway Authority (IL) | 0.491 | January 1, 2015 |
| Pennsylvania Turnpike Commission (PA) | 0.487 | January 5, 2014 |
| City of Chesapeake (VA) | 0.438 | May 1, 2011 |
| Mid-Bay Bridge Authority (FL) | 0.400 | January 6, 2014 |
| New Jersey Turnpike Authority (NJ) | 0.385 | January 1, 2012 |
| Illinois State Toll Highway Authority (IL) | 0.351 | January 1, 2005 |
| South Jersey Transportation Authority (NJ) | 0.341 | May 18, 2010 |
| Orlando-Orange County Expressway Authority (FL) | 0.336 | July 1, 2012 |
| Massachusetts Department of Transportation (MA) | 0.332 | October 15, 2013 |
| Central Florida Expressway Authority (FL) | 0.325 | July 1, 2012 |
| Richmond Metropolitan Authority (VA) | 0.294 | September 8, 2008 |
| New York State Thruway Authority (NY) | 0.266 | January 3, 2010 |
| Indiana Toll Road Concession Company (IN) | 0.253 | July 1, 2014 |
| Maine Turnpike Authority (ME) | 0.237 | November 1, 2012 |
| New Hampshire Department of Transportation (NH) | 0.209 | July 1, 2009 |
| Oklahoma Turnpike Authority (OK) | 0.195 | August 4, 2009 |
| West Virginia Parkways, Economic Development, and Tourism Authority (WV) | 0.184 | August 1, 2009 |
| Florida Department of Transportation (FL) | 0.177 | July 1, 2014 |
| Virginia Department of Transportation (VA) | 0.150 | July 1, 1999 |
| Ohio Turnpike and Infrastructure Commission (OH) | 0.149 | January 1, 2014 |
| Kansas Turnpike Authority (KS) | 0.128 | February 1, 2013 |
| Grand Total | 0.622 | |

