



Update on Debt Collection

October 23, 2014

Why We Pursue Debt

- **The Illinois Tollway pursues scofflaws vigorously to ensure all customers pay their fair share**
- **As a user-fee system, we depend on tolls to operate**
- **More than 1.4 million vehicles travel daily on the Illinois Tollway**
- **98 percent of Tollway users pay their tolls on time**
- **The Illinois Tollway receives no state or federal funds for maintenance and operations**

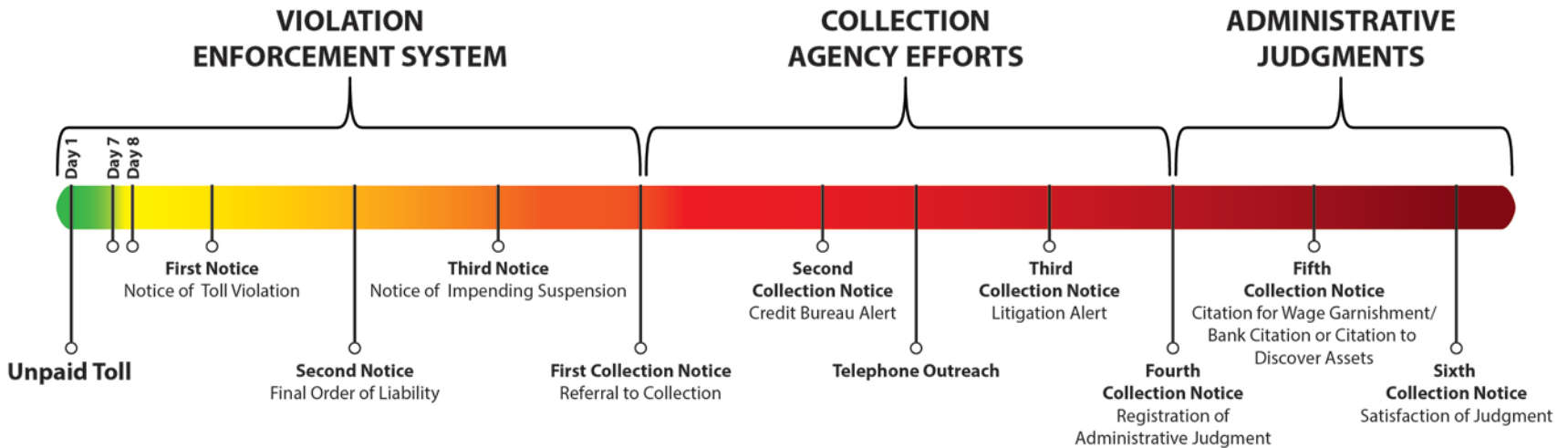


How the Tollway Pursues Debt

- **Violations enforcement system** – a series of up to three violation notices sent to customers who accumulate three or more toll violations over a two-year period that outline increasing fines and other penalties
- **Collection agency efforts** – typically consists of two additional collection notices, telephone outreach and offers of payment plan options
- **Administrative judgments** – the filing of a lawsuit in circuit court that subsequently may include bank citations or a citation to discover assets



Violations Enforcement Timeline



- It typically takes nine months to more than two years from a first violation notice to a lawsuit being filed in court
- Commercial debt collectability declines from about 25 percent at one year and 9-10 percent after two years
- Majority of debt held by the collection agencies is more than two year old
- Lawsuits can be difficult to enforce because companies may have been dissolved or have no remaining assets



Overview of 2014 Debt Collection

Violation enforcement system	\$33 million
Collection agency efforts <i>Including \$1 million in administrative judgments</i>	\$17 million
Total toll evasion and recovery	\$50 million*

* Estimated 2014 year-end



Update on Collection Agency Efforts

- **More than \$400 million in tolls and initial fines being pursued by both collection agencies as of September 2014**
- **\$59 million collected from 2011 through September 2014**
- **\$8.75 million in fees paid**
- **\$50.25 million in net revenue collected through agency efforts since 2011**

Making Steady Progress on Administrative Judgments

- 24 percent of lawsuits filed have been resolved in court, with collections of 44 percent of all judgments settled or paid in full
- Nearly 8 percent of lawsuits have been paid in full
- Approximately 50 additional judgments filed this month alone – our highest number so far
- 400 lawsuits seeking nearly \$11 million have been filed to date



Moving Forward

- **Continue to work closely with both collection agencies to coordinate violation placements**
- **Expect to continue to file administrative judgments in 2015**
- **Continue to pursue scofflaws to ensure that all customers pay their fair share**



THANK YOU