



March 4, 2014

Ashwin Mamidala
VIVA USA INC.
3601 Algonquin Road, Suite 425
Rolling Meadows, IL 60008

Dear Mr. Mamidala:

The Illinois Tollway has completed the review of your FOIA request for records related to Illinois Tollway procurement 12-0163 Customer Service Center and Violation Processing System, including the scoring; RFP response, BAFO proposal and related correspondence; and the executed contract with Accenture.

Please note that your request is granted in part and denied in part.

The Illinois Tollway relied on section section 5 ILCS 140/7(1)(g) allows to exempt a portion of the records that contain commercial and financial information for the following reasons: "Trade secrets and commercial or financial information obtained from a person or business where the trade secrets or commercial or financial information are furnished under a claim that they are proprietary, privileged or confidential, and that disclosure of the trade secrets or commercial or financial information would cause competitive harm to the person or business, and only insofar as the claim directly applies to the records requested." 5 ILCS 140/7(1)(g).

The redacted provisions contain confidential commercial and financial information from which Accenture has identified as being trade secret or commercial or financial information that if disclosed would cause them competitive harm.

Additionally, personal information contained within the public records has been redacted as allowed under 5 ILCS 140/7 (c).

Please note that Joelle McGinnis, FOIA Officer, was responsible for the denials referenced herein. Based on the portions of the document claimed to be information that if disclosed would cause Accenture competitive harm as identified by Dennis

F. Penepacker, Senior Legal Counsel, Accenture LLP - Chicago. You have a right to have the denial of your request reviewed by the Public Access Counselor (PAC) at the Office of the Illinois Attorney General. 5 ILCS 140/9.5(a). You can file your Request for Review with the PAC by writing to:

Public Access Counselor
Office of the Attorney General
500 South 2nd Street
Springfield, Illinois 62706
Fax: 217-782-1396
E-mail: publicaccess@atg.state.il.us

If you choose to file a Request for Review with the PAC, you must do so within 60 calendar days of the date of this denial letter. 5 ILCS 140/9.5(a). Please note that you must include a copy of your original FOIA request and this denial letter when filing a Request for Review with the PAC. You also have the right to seek judicial review of your denial by filing a lawsuit in the State circuit court. 5 ILCS 140/11.

Respectfully,

Joelle McGinnis
Freedom of Information Officer