

PUBLIC NOTICE
The Illinois State Toll Highway Authority
Schedule of Committee Meetings
May 10, 2013

Public Notice is hereby given of the schedule for the Board Committee Meetings to be held during the month of May 2013.

Finance, Administration and Operations Committee Meeting

May 15 – 8:30 a.m.

Central Administration Building

Customer Service Committee Meeting

May 16 – 12:00 p.m.

Central Administration Building

ILLINOIS STATE TOLL HIGHWAY AUTHORITY
2700 Ogden Avenue, Downers Grove, IL 60515
CUSTOMER SERVICE COMMITTEE MEETING AGENDA
May 16, 2013 12:00 p.m.

1. CALL TO ORDER

2. ROLL CALL

3. PUBLIC COMMENT

4. COMMITTEE CHAIR

1. Approval of Minutes of the Customer Service Committee held on November 8, 2012 and January 17, 2013.
2. Additional Items
Customer Service Improvements

5. EXECUTIVE DIRECTOR

1. **Committee Work Plan Re-cap Presentation – S. Whitehead**
2. Additional Items

6. BUSINESS SYSTEMS

1. Award of contract to Law Enforcement Services, Inc. (LES) for Out of State License Plate Retrieval Services in an amount not to exceed \$1,200,000 (Sole Source).

7. UNFINISHED BUSINESS

8. NEW BUSINESS

9. EXECUTIVE SESSION

10. ADJOURNMENT