

**PUBLIC NOTICE**  
**The Illinois State Toll Highway Authority**  
**Schedule of Committee Meetings**  
January 15, 2013

Public Notice is hereby given of the schedule for the Customer Service Committee Meeting to be held during the month of January 2013.

**Customer Service Committee Meeting**  
January 17, 2013 – 12:00 p.m.  
Central Administration Building

**ILLINOIS STATE TOLL HIGHWAY AUTHORITY**  
2700 Ogden Avenue, Downers Grove, IL 60515  
**CUSTOMER SERVICE COMMITTEE MEETING AGENDA**  
**January 17, 2013 12:00 p.m.**

**1. CALL TO ORDER**

**2. ROLL CALL**

**3. COMMITTEE CHAIR**

1. Approval of Minutes of the Customer Service Committee held on November 8, 2012.
2. Additional Items

**4. EXECUTIVE DIRECTOR**

1. Committee Work Plan Re-cap
2. Discussion of Violations Fines
3. Additional Items

**5. BUSINESS SYSTEMS**

**6. PUBLIC COMMENT**

**7. UNFINISHED BUSINESS**

**8. NEW BUSINESS**

**9. EXECUTIVE SESSION**

**10. ADJOURNMENT**