



## Record of Meeting | March 23, 2016

The Illinois State Toll Highway Authority (the "Tollway") Board of Directors met in regular session on Wednesday, March 23, 2016 in the Boardroom of Tollway Headquarters in Downers Grove, Illinois. The Meeting was held pursuant to By-Laws of the Tollway upon call and notice of the Meeting executed by Chairman Robert J. Schillerstrom and posted in accordance with the requirements of the Illinois *Open Meetings Act*. The Meeting was open to the public.

*[Bolded entries indicate issues which may require follow-up to present or report to the Board.]*

### Call to Order / Pledge of Allegiance / Roll Call

Chairman Bob Schillerstrom called the Meeting to order at approximately 9:00 a.m., stating that this is the regularly scheduled meeting of the Board of Directors of the Tollway. He invited attendees to rise and join in the Pledge of Allegiance. He then asked the Board Secretary to call the roll, those Directors present and absent being as follows:

Board Members Present:	Board Members Not Present:
Chairman Bob Schillerstrom	Governor Bruce Rauner <i>[ex officio]</i>
Director Corey Brooks	Secretary Randall Blankenhorn <i>[ex officio]</i>
Director Earl Dotson, Jr.	Director Jim Banks
Director Joe Gomez	
Director David Gonzalez	
Director Craig Johnson	
Director Nick Sauer	
Director James Sweeney	

The Board Secretary declared a quorum present.

### Public Comment

Chairman Schillerstrom opened the floor for public comment. No public comment was offered.

### Chairman's Items



*Item 1: Approval of the Minutes of the regular Board of Directors meeting held February 25, 2016.*

Chairman Schillerstrom called for a motion to approve **Chairman's Item 1**, the Minutes of the regular Board of Directors meeting held on February 25, 2016, as presented. Director Gomez made a motion for approval; seconded by Director Sauer. Chairman Schillerstrom asked if there are any questions, concerns or requests for amendment. Hearing nothing, Chairman Schillerstrom called for a vote. The motion PASSED unanimously.

Chairman Schillerstrom stated that without objection, action on Chairman's Item 2, the Minutes of the Executive Session of the Board of Directors meeting held on February 25, 2016, will be deferred until after consideration in Executive Session.

Chairman Schillerstrom called for a motion to approve **Chairman's Item 3**, the Revised 2016 Tollway Board and Committee Schedule, as presented. Director Sweeney made a motion for approval; seconded by Director Brooks. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion.

Chairman Schillerstrom, observing that the revisions proposed are to the standing start times for the Audit and the Diversity and Inclusion committee meetings, confirmed with Directors Brooks and Gonzalez (who serve as committee chairs) their endorsement of the revisions.

Hearing no further discussion, Chairman Schillerstrom called for a vote on the pending motion. The motion PASSED unanimously.

## **COMMITTEE REPORTS**

Chairman Schillerstrom asked the chairs of the following committees of the Board if they had any report to provide on the committees' recent activities:

### **Finance, Administration & Operations Committee**

Committee Chair Gomez updated the Board on the Finance, Administration and Operations Committee ("FAO Committee") meeting held Wednesday, March 16, 2016, providing the following highlights:

**FINANCE** presented the quarterly financial review ("QFR") that included preliminary and unaudited 2015 year-ending financial results. Revenues were \$2 million above the October estimate, while operating expenditures were \$12 million less than estimated and debt service costs were \$2 million less than estimated. Capital expenditures were about \$15 million higher



than estimated in October. Mike Colsch, Chief of Finance, will provide a brief review of the QFR during the Meeting for benefit of the full Board.

The Finance Department then presented one item which was approved by the Committee for placement on the Board agenda with a recommendation for approval:

- One year of liability insurance coverages, brokered by Mesirow Insurance, for the Tollway's Liability Insurance Program. Premiums for the policy year of June 1, 2016 through May 31, 2017 total \$944,401 for coverages totaling \$150 million. The cost is \$2,937 less than the expiring policies with similar coverage.

**PROCUREMENT** presented three items which were approved by the Committee for placement on the Board agenda with a recommendation for approval:

- A request to utilize a Department of Central Management Services master contract for the upgrade of 20 communication towers located throughout the Tollway system.
- An award of a Tollway invitation for bid to purchase two portable, trailer-mounted, asphalt-recycling machines. Both are replacements for units which have reached the end of their service life.
- A renewal of a Tollway sole source contract for the continued purchase of software and hardware maintenance for the Tollway's proprietary computer-aided dispatch system.

**ENGINEERING** presented ten items which were each reviewed and approved by the Committee for placement on the Board agenda with a recommendation for approval.

The final Engineering item, deferred at Committee, is related to land acquisition and will be reviewed in Executive Session prior to full Board consideration.

**LEGAL** presented four intergovernmental agreements ("IGAs") which were each approved by the Committee for placement on the Board agenda with a recommendation for approval:

- An IGA with the Illinois Department of Transportation ("IDOT"), Elk Grove Village, Village of Mount Prospect and City of Des Plaines.
- An IGA with the IDOT relating to the reconstructing and widening of a Higgins Road (Route 72) bridge over the Jane Addams Memorial Tollway (I-90) west of Elgin. IDOT is reimbursing the Tollway an estimated amount of \$2,125,617.45.
- An IGA with IDOT relating to reconstructing Higgins Road (Route 72) bridges over the Jane Addams Memorial Tollway (I-90) near Hoffman Estates. IDOT will reimburse the Tollway an estimated amount of \$8,798,632.75.



- An IGA with IDOT and the Village of Rosemont.

Finally, a workers' compensation settlement, deferred at Committee, will be reviewed in Executive Session prior to consideration by the full Board.

### **Diversity & Inclusion Committee**

Chairman Schillerstrom, observing that the Diversity & Inclusion Committee did not meet in February, asked if Committee Chair Brooks has any update to share on the committee's activities. Director Brooks responded that he has no update to share at this time.

### **Customer Service & Planning Committee**

Committee Chair Schillerstrom updated the Board on the Customer Service and Planning ("CSP Committee") meeting held Wednesday, March 16, 2016, providing the following highlights:

Cindy Klima, Chief of Communications and Marketing, provided the Committee a presentation on the outreach plan for the new Illinois Route 390, scheduled to open as a toll road on July 5, 2016. The Communications Department has developed a comprehensive plan to educate the public about the project and how to pay tolls on the first roadway in the Tollway system to use all-electronic toll collection, and to engage local partners to help share the message.

Business Systems then presented four items to the Committee, three of which were reviewed and approved for placement on the Board agenda with the Committee's recommendation for approval. After discussion, the Committee suggested that staff revisit the Settlement Guidelines document.

*[End of Committee Reports]*

Having no further items, Chairman Schillerstrom called on Executive Director Greg Bedalov.

### **Executive Director**

**The Chicago Lighthouse:** Executive Director Bedalov provided the Board a brief overview of The Chicago Lighthouse, a prominent social services organization that assists people who are blind, visually impaired, disabled or veterans. He highlighted that the partnership between the Tollway and The Chicago Lighthouse is an admirable example of government and business working together to create jobs and serve customers in a socially responsible way. He then introduced Dr. Janet Szlyk, President/Chief Executive Officer of The Chicago Lighthouse, to



provide a presentation on the mission of their organization and the work they do managing the Tollway's I-PASS Customer Service Call Center. [See attached presentation.](#)

**Inspector General Report:** Executive Director Bedalov highlighted that the Tollway continues to work collaboratively with the Office of Inspector General to enhance the quality of the agency's policies and operations. He then introduced T.J. Hengesbach, Tollway Inspector General, to present the Office of Inspector General ("OIG") Summary Activity Report, conveyed semi-annually pursuant to requirements of the *Toll Highway Act*. Mr. Bedalov noted that because the Inspector General position was vacant for a period during the second half of 2015, the report will encompass activity between March 2015 and February 29, 2016. [See attached presentation.](#)

Director Dotson asked whether the OIG's investigations are conducted independently or in conjunction with other Tollway departments. Mr. Hengesbach replied that the OIG does solicit information from various Tollway departments, for example, the Internal Audit Department, but all investigations are conducted without outside influence and all information remains confidential through the course of the investigation until its conclusion.

Director Dotson further inquired about other collaborative efforts of the OIG. Mr. Hengesbach noted his internal work especially with Internal Audit and, externally, his engagement with other inspectors general.

**Quarterly Financial Review:** Executive Director Bedalov then introduced Mike Colsch, Chief of Finance, to present an overview of the preliminary 2015 Year-ending Budget to Actual results. [See attached presentation.](#)

## **Items for Consideration**

---

Chairman Schillerstrom reminded those in attendance that each of the following items for consideration, with some exceptions which are noted, has been reviewed in detail, discussed and approved at committee for placement on the Meeting agenda with the relevant committee's recommendation for Board approval.

### **Finance**

*Item 1: Award of Contract 16-0028 to Mesirow Insurance Services for the purchase of the Liability Insurance Program in an amount not to exceed \$994,401.00 (Order Against CMS Master Contract). [Recusal: Chairman Schillerstrom]*

Chairman Schillerstrom recused himself from participating in the decision regarding this item.



Chairman Schillerstrom called for a motion to approve **Finance Item 1**. Director Gomez made a motion for approval; seconded by Director Brooks. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Gomez, Director Brooks, Director Dotson, Director Gonzalez, Director Johnson, Director Sauer, Director Sweeney (7)

Nays: None (0)

Recusals: Chairman Schillerstrom (1)

The motion to approve PASSED.

### **Business Systems**

*Item 1: Award of Contract 16-0018 to Bridgeway, Inc. for the purchase of Image Review Services in an amount not to exceed \$20,000,000.00 (State Use Program).*

Chairman Schillerstrom called for a motion to approve **Business Systems Item 1**. Director Sauer made a motion for approval; seconded by Director Johnson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Sauer, Director Johnson, Director Brooks, Director Dotson, Director Gomez, Director Gonzalez, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

*Item 2: Award of Contract 16-0024 to Jacobs Engineering Group Inc. for the purchase of System Integrator Services in an amount not to exceed \$900,000.00 (Tollway Sole Source).*

Chairman Schillerstrom called for a motion to approve **Business Systems Item 2**. Director Sauer made a motion for approval; seconded by Director Dotson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Sauer, Director Dotson, Director Brooks, Director Gomez, Director Gonzalez, Director Johnson, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)





The motion to approve PASSED.

*Item 3: Award of Contract 16-0013 to Law Enforcement Systems, LLC for the purchase of Out-of-State Registration Retrieval Services in an amount not to exceed \$750,000.00 (Tollway Sole Source).*

Chairman Schillerstrom called for a motion to approve **Business Systems Item 3**. Director Johnson made a motion for approval; seconded by Director Gomez. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Johnson, Director Gomez, Director Brooks, Director Dotson, Director Gonzalez, Director Sauer, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

## Procurement

*Item 1: Award of Contract 15-0166 to L&M Solutions, Inc. for the purchase of a Tower Aviation Lighting Upgrade in an amount not to exceed \$399,495.00 (Order Against CMS Master Contract).*

Chairman Schillerstrom called for a motion to approve **Procurement Item 1**. Director Dotson made a motion for approval; seconded by Director Johnson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion.

Chairman Schillerstrom inquired about the location and purpose of the communication towers. John Donato, Chief of Procurement, responded that 20 Tollway communications towers (of approximately 65 systemwide) are of sufficient height to require lighting fixture upgrades (to strobe-based lighting) in order to comply with Federal Aviation Administration (FAA) regulations. He explained that the towers are a key component of the Tollway's internal communications infrastructure and are made available to other governmental entities for public safety usage. Dave Wilson, Chief of Operations, added that the towers generate revenue for the agency by means of co-location lease agreements with communications carriers.

Hearing nothing further, Chairman Schillerstrom called for a roll call on the pending motion, the vote of yeas and nays being as follows:



Yeas: Director Dotson, Director Johnson, Director Brooks, Director Gomez, Director Gonzalez, Director Sauer, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

*Item 2: Award of Contract 13-0052R to Keizer Morris International, Inc. (d.b.a. KM International, Inc.) for the purchase of Asphalt-Repair Equipment in an amount not to exceed \$154,580.00 (Tollway Invitation for Bids).*

Chairman Schillerstrom called for a motion to approve **Procurement Item 2**. Director Sauer made a motion for approval; seconded by Director Dotson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion.

Chairman Schillerstrom inquired about the disposition of the asphalt-repair equipment which is to be replaced. Mr. Donato responded that the equipment proposed for replacement, having reached the end of its useful life, has no residual value and is therefore to be scrapped.

Hearing nothing further, Chairman Schillerstrom called for a roll call on the pending motion, the vote of yeas and nays being as follows:

Yeas: Director Sauer, Director Dotson, Director Brooks, Director Gomez, Director Gonzalez, Director Johnson, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

*Item 3: Renewal of Contract 09-0015 to Infor Public Sector, Inc. for the purchase of Computer-Aided Dispatch System Software and Hardware Maintenance in an amount not to exceed \$129,000.00 (Tollway Sole Source).*

Chairman Schillerstrom called for a motion to approve **Procurement Item 3**. Director Gomez made a motion for approval; seconded by Director Brooks. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Gomez, Director Brooks, Director Dotson, Director Gonzalez, Director Johnson, Director Sauer, Director Sweeney, Chairman Schillerstrom (8)





Nays: None (0)

The motion to approve PASSED.

## Engineering

*Item 1: Award of Contract I-16-4261 to Lorig Construction Company for Roadway and Bridge Repairs on the Jane Addams Memorial Tollway (I-90) from Milepost 19.75 (West of US Route 20) to Milepost 52.5 (East of Randall Road) in the amount of \$1,843,769.80.*

Chairman Schillerstrom called for a motion to approve **Engineering Item 1**. Director Johnson made a motion for approval; seconded by Director Sauer. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Johnson, Director Sauer, Director Brooks, Director Dotson, Director Gomez, Director Gonzalez, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

*Item 2: Award of Contract I-15-4662 to Plote Construction, Inc. for Advance Earthwork and South Frontage Road Construction on the Elgin O'Hare Western Access (IL 390) from Milepost 16.2 (Supreme Drive) to Milepost 16.9 (York Road) in the amount of \$23,058,290.51.*

Chairman Schillerstrom called for a motion to approve **Engineering Item 2**. Director Dotson made a motion for approval; seconded by Director Brooks. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Dotson, Director Brooks, Director Gomez, Director Gonzalez, Director Johnson, Director Sauer, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

*Item 3: Award of Contract I-15-4248 to Lorig Construction Company for Bridge Reconstruction and Interchange Improvements on the Reagan Memorial Tollway (I-88) Farnsworth Avenue over I-88, Milepost 114.35 (Orchard Road) to Milepost 122.1 (North Eola Road) in the amount of \$14,600,527.78.*



Chairman Schillerstrom called for a motion to approve **Engineering Item 3**. Director Johnson made a motion for approval; seconded by Director Dotson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion.

Chairman Schillerstrom requested confirmation that this would be the second iteration of interchange improvements at this location, since the premium outlet mall nearby was developed. Paul Kovacs, Chief Engineer, confirmed, explaining that that the contract would provide for needed bridge reconstruction at Farnsworth Avenue over the Reagan Memorial Tollway (I-88), and for ramp modifications being implemented as part of systemwide operational improvements to address localized congestion. He advised that pursuant to an intergovernmental agreement, the City of Aurora is to take over responsibility for the maintenance of the bridge deck.

At this point, Directors and staff discussed the agency's Interchange Policy and the implication of high-traffic developments to local Tollway system ingress and egress. The discussion additionally addressed potential strategies, including prioritizing Tollway participation in local planning processes, to effectively advocate and achieve equitable sharing of costs for the safe management and accommodation of local traffic volumes. Upon conclusion of the discussion, **the Board directed staff to examine current policies for potential enhancements which would maximize opportunities to share traffic management costs related to local development**, and to report their findings at a future meeting.

Hearing nothing further, Chairman Schillerstrom called for a roll call on the pending motion, the vote of yeas and nays being as follows:

Yeas: Director Johnson, Director Dotson, Director Brooks, Director Gomez, Director Gonzalez, Director Sauer, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

*Item 4: Award of Contract RR-15-4230R to Aldridge Electric, Inc. for Maintenance Garage Fuel Dispensing Systems, Anti-Freeze Tanks, and Liquid Chloride Storage Tanks, Systemwide, in the amount of \$2,603,185.80.*

Chairman Schillerstrom called for a motion to approve **Engineering Item 4**. Director Sauer made a motion for approval; seconded by Director Dotson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:



Yeas: Director Sauer, Director Dotson, Director Brooks, Director Gomez, Director Gonzalez, Director Johnson, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

*Item 5: Acceptance of Proposal from BCP Tollway Partners (JV) on Contract I-13-4100 for Supplemental Construction Management Services on the Jane Addams Memorial Tollway (I-90) from Milepost 70.7 (Arlington Heights Road) to Milepost 73.3 (East of Oakton Street), in an amount not to exceed \$170,000.00.*

Chairman Schillerstrom called for a motion to approve **Engineering Item 5**. Director Dotson made a motion for approval; seconded by Director Gomez. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Dotson, Director Gomez, Director Brooks, Director Gonzalez, Director Johnson, Director Sauer, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

*Item 6: Acceptance of Proposal from Patrick Engineering, Inc. / Civiltech Engineering, Inc. / Singh & Associates, Inc., (JV) on Contract I-12-4041 for Supplemental Design Services on the Elgin O'Hare Western Access (EOWA), U.S. Route 20 to Illinois Route 83, in an amount not to exceed \$900,000.00.*

Chairman Schillerstrom called for a motion to approve **Engineering Item 6**. Director Gomez made a motion for approval; seconded by Director Sauer. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Gomez, Director Sauer, Director Brooks, Director Dotson, Director Gonzalez, Director Johnson, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

*Item 7: Change Order / Extra Work Order on Contract I-14-4209 to Walsh Construction Company II, LLC / K-Five Construction Corporation (JV) for Outside Roadway and Bridge Reconstruction*



*and Widening on the Jane Addams Memorial Tollway (I-90) from Milepost 70.7 (Arlington Heights Road) to Milepost 73.3 (Oakton Street), in the amount of \$2,576,026.39.*

Chairman Schillerstrom called for a motion to approve **Engineering Item 7**. Director Dotson made a motion for approval; seconded by Director Johnson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion.

Chairman Schillerstrom asked Mr. Kovacs to provide for the Board an overview of the proposed change order / extra work order. Mr. Kovacs explained that the change order portion, amounting to approximately \$376,000, is for additional quantities of aggregate subgrade not contemplated in the original design. He continued that the extra work order, in the amount of \$2,200,000, provides for schedule recovery to complete the remaining 2015 mainline pavement construction between the Oakton and Busse bridges. He explained that this work was not addressed in previously executed schedule recovery extra work orders because the bridges were not complete due to utility relocation and weather delays.

Chairman Schillerstrom inquired if utility relocation delays were the primary cause of the need for schedule recovery measures. Mr. Kovacs responded affirmatively, explaining that because bridges offer a means for utilities to traverse system toll roads, utility relocation is a common element of bridge work and, consequently, has had a persistent impact to bridge work schedules.

Director Gomez inquired whether planning is performed which would anticipate such issues. Mr. Kovacs responded that significant advance work in design and coordination was performed prior to the start of the Jane Addams Memorial Tollway (I-90) Project; however, the utilities were unable to gear up resources sufficiently, despite good faith efforts, to keep pace with the aggressive schedule of the \$2.5 billion project. He emphasized that the project, including schedule recovery costs, remains within budget and that the lessons learned regarding the pace of utility relocation work are being applied to planning for the Elgin O'Hare Western Access ("EOWA") Project and the Central Tri-State Tollway (I-294) Project.

Chairman Schillerstrom suggested that the Board would benefit from a presentation on the history, relationships, legalities and logistics of utility relocations and the challenges to executing this work in a consistently timely manner. **Executive Director Bedalov confirmed that staff will develop such a presentation for a future meeting.**

Director Sweeney inquired about the Tollway's recourse for the design omission which resulted in insufficient quantities of aggregate to complete the work. Mr. Kovacs emphasized that the Tollway has a robust review process and all construction change orders are reviewed by the Contract Cost Change Controls Committee (C5) for, among other things, identifying reimbursable



designer error. He noted, however, that the agency was not financially harmed by the omission because the needed additional quantities were procured under competitive bid unit costs established within the original contract. Executive Director Bedalov added that a design omission or error may be considered in a future selection process.

Hearing nothing further, Chairman Schillerstrom called for a roll call on the pending motion, the vote of yeas and nays being as follows:

Yeas: Director Dotson, Director Johnson, Director Brooks, Director Gomez, Director Gonzalez, Director Sauer, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

*Item 8: Change Order / Extra Work Order on Contract I-14-4208 to Walsh Construction Company II, LLC / K-Five Construction Corporation (JV) for Outside Roadway and Bridge Reconstruction and Widening on the Jane Addams Memorial Tollway (I-90) from Milepost 68.1 (I-290/IL-53) to Milepost 70.7 (Arlington Heights Road), in the amount of \$2,555,725.72.*

Chairman Schillerstrom called for a motion to approve **Engineering Item 8**. Director Dotson made a motion for approval; seconded by Director Johnson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion.

Chairman Schillerstrom inquired about the extra work order portion of this item, in the amount of \$350,000.00, to provide for temporary concrete barrier wall to remain in place. Mr. Kovacs explained that to achieve efficiencies the Tollway is electing to purchase the existing temporary concrete barrier placed by the prior contractor in order to eliminate the need for its reconstruction during subsequent work slated for this location. He clarified that the change order will provide schedule savings and may also result in a credit to the agency at the conclusion of the subsequent contractor's work.

Hearing nothing further, Chairman Schillerstrom called for a roll call on the pending motion, the vote of yeas and nays being as follows:

Yeas: Director Dotson, Director Johnson, Director Brooks, Director Gomez, Director Gonzalez, Director Sauer, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.



*Item 9: Extra Work Order on Contract I-14-4648 to Benchmark Construction Co., Inc. for Northwest Suburban Municipal Joint Action Water Agency (NSMJAWA) Water Main Relocation on the Jane Addams Memorial Tollway (I-90) from Milepost 73.5 (Elmhurst Road) to Milepost 74.3 (Higgins Creek), in the amount of \$650,000.00. [Recusal: Director Johnson]*

Chairman Schillerstrom called for a motion to approve **Engineering Item 9**, noting that Director Johnson has previously indicated his wish to recuse himself from participating in the decision regarding this item. Director Gomez made a motion for approval; seconded by Director Sauer. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion.

Chairman Schillerstrom asked Mr. Kovacs to provide for the Board additional explanation of the cause for the extra work order. Mr. Kovacs explained that the extra work order provides for a sheet pile wall along 232 feet of trench required to install the proposed 90-inch diameter Northwest Suburban Municipal Joint Action Water Agency (NSMJAWA) watermain. He clarified that this earth retention system would further insulate the watermain and mitigate efforts and costs to remove and dispose of nearby contaminated soil. Mr. Kovacs noted that the Engineering and Legal Departments are evaluating the situation further.

Director Gomez asked whether the vendor is expected to meet its contract commitment for utilization of disadvantaged business enterprises ("DBEs"). Mr. Kovacs responded affirmatively.

Hearing nothing further, Chairman Schillerstrom called for a roll call on the pending motion, the vote of yeas and nays being as follows:

Yeas: Director Gomez, Director Sauer, Director Brooks, Director Dotson, Director Gonzalez, Director Sweeney, Chairman Schillerstrom (7)

Nays: None (0)

Recusals: Director Johnson (1)

The motion to approve PASSED.

*Item 10: Resolution Authorizing Release of Funds for Utility and Fiber Optic Relocation for the Elgin O'Hare Western Access (EOWA), Project I-11-4005.*

Chairman Schillerstrom called for a motion to approve **Engineering Item 10**. Director Sauer made a motion for approval; seconded by Director Johnson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion.





Chairman Schillerstrom asked for further explanation of the item. Mr. Kovacs explained that the item authorizes the additional release of \$83 million within the established budget for the EOWA Project, bringing the total release of funds to-date to \$125 million for utility and fiber optic relocations. He noted this release is part of a phased approach being used and will allow the utility relocation process to continue within the overall utility and fiber optic relocation budget.

Chairman Schillerstrom asked whether EOWA Project utility and fiber optics relocations are anticipated to be accomplished within the established budget. Mr. Kovacs responded affirmatively.

Director Sweeney requested confirmation that the funds provide for reimbursement to utilities and communication companies for their costs to relocate their facilities. Mr. Kovacs confirmed.

Directors Johnson and Sweeney inquired about the overall performance of the Jane Addams Memorial Tollway (I-90) Rebuilding and Widening Project. Mr. Kovacs highlighted that the agency and contractors are working hard and anticipate being able to complete the project by the end of 2016, as promised, while remaining within the original budget.

Hearing nothing further, Chairman Schillerstrom called for a roll call on the pending motion, the vote of yeas and nays being as follows:

Yeas: Director Sauer, Director Johnson, Director Brooks, Director Dotson, Director Gomez, Director Gonzalez, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

Chairman Schillerstrom stated that without objection, action on Engineering Item 11 will be deferred until after consideration in Executive Session.

## Legal

*Item 1: An Intergovernmental Agreement with the Illinois Department of Transportation, Elk Grove Village, Village of Mount Prospect and City of Des Plaines in connection with improvements to Elgin O'Hare Western Bypass over I-90 west of Elmhurst Road including requested improvements from Elk Grove Village. Cost to the Tollway: \$ 0 [Recusal: Director Johnson]*

Chairman Schillerstrom called for a motion to approve **Legal Item 1**, noting that Director Johnson has previously indicated his wish to recuse himself from participating in the decision regarding this item. Director Gomez made a motion for approval; seconded by Director Sweeney. Chairman



Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Gomez, Director Sweeney, Director Brooks, Director Dotson, Director Gonzalez, Director Sauer, Chairman Schillerstrom (7)

Nays: None (0)

Recusals: Director Johnson (1)

The motion to approve PASSED.

*Item 2: An Intergovernmental Agreement with the Illinois Department of Transportation (Bridge No. 625) to reconstruct Illinois Route 72 bridge over I-90. Cost to the Tollway: \$ 0*

Chairman Schillerstrom called for a motion to approve **Legal Item 2**. Director Johnson made a motion for approval; seconded by Director Gomez. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion.

Director Sweeney asked the estimated cost of the bridge work which is to be reimbursed by IDOT. Executive Director Bedalov responded that the cost of the bridge deck construction, estimated at \$2,125,617.45, is to be reimbursed by IDOT to the Tollway.

Hearing nothing further, Chairman Schillerstrom called for a roll call on the pending motion, the vote of yeas and nays being as follows:

Yeas: Director Johnson, Director Gomez, Director Brooks, Director Dotson, Director Gonzalez, Director Sauer, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

*Item 3: An Intergovernmental Agreement with the Illinois Department of Transportation (Bridge No. 513 & 513A) to replace Illinois Route 72 bridges over I-90. Cost to the Tollway: \$ 0*

Chairman Schillerstrom called for a motion to approve **Legal Item 3**. Director Gomez made a motion for approval; seconded by Director Johnson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion.

Director Sweeney asked if the financial arrangement is new under which the agency awaits reimbursement by IDOT for Tollway work performed on their behalf. Rocco Zuccherro, Deputy Chief of Engineering for Planning, responded that this is an historical practice which facilitates the



concurrent completion of IDOT work while Tollway work is being executed, an arrangement which is reciprocated by IDOT, providing cost and time efficiencies for both parties. Executive Director Bedalov added that the Tollway maintains an accounts receivable balance sheet with IDOT which fluctuates in amount based on these reciprocating arrangements.

Director Sweeney inquired about IDOT's current balance owed to the Tollway and prospects for collecting any outstanding balance. Mr. Colsch estimated IDOT's balance at around \$80 million. Chairman Schillerstrom expressed confidence the Tollway will be reimbursed by IDOT for any monies owed.

Hearing nothing further, Chairman Schillerstrom called for a roll call on the pending motion, the vote of yeas and nays being as follows:

Yeas: Director Gomez, Director Johnson, Director Brooks, Director Dotson, Director Gonzalez, Director Sauer, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

*Item 4: An Intergovernmental Agreement with the Illinois Department of Transportation and Village of Rosemont for the sharing of costs associated with the reconstruction of the Lee Street Bridge over I-90. Cost to the Tollway: \$ 0*

Chairman Schillerstrom called for a motion to approve **Legal Item 4**. Director Gomez made a motion for approval; seconded by Director Johnson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Gomez, Director Johnson, Director Brooks, Director Dotson, Director Gonzalez, Director Sauer, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

Chairman Schillerstrom stated that without objection, action on Legal Item 5 will be deferred until after consideration in Executive Session.

## Executive Session

---



Chairman Schillerstrom called for a motion to enter Executive Session pursuant to exceptions provided in Sections 2(c)2, 2(c)5, 2(c)11, and 2(c)21 of the Illinois *Open Meetings Act* to consider Tollway matters related to collective bargaining, the purchase of real property, potential or pending litigation, and the minutes of closed meetings.

Director Sauer made a motion, pursuant to the sections specified, to enter Executive Session; seconded by Director Johnson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Sauer, Director Johnson, Director Brooks, Director Dotson, Director Gomez, Director Gonzalez, Director Sweeney, Chairman Schillerstrom (8)

Nays: None (0)

The motion to approve PASSED.

At approximately 10:40 a.m. the Board entered into Executive Session.

### **Return from Executive Session and Action** (if any)

*[Director Dotson departed the Meeting during Executive Session at approximately 12:30 p.m.]*

At approximately 12:35 p.m., the Board re-entered the public session of the Meeting.

*Chairman's Item 2: Approval of the Minutes of the Executive Session of the Board of Directors meeting held February 25, 2016.*

Chairman Schillerstrom called for a motion to approve **Chairman's Item 2**, the Minutes of the Executive Session of the Board of Directors meeting held on February 25, 2016, as presented. Director Sauer made a motion for approval; seconded by Director Johnson. Chairman Schillerstrom asked if there are any questions, concerns or requests for amendment. Hearing nothing, Chairman Schillerstrom called for a vote. The motion PASSED by unanimous vote of those Directors present; Director Dotson having earlier departed the Meeting.

*Engineering Item 11: Land Acquisition (Identification of Real Estate Parcels associated with the Elgin O'Hare Western Access Project). Cost to the Tollway: N/A.*

Chairman Schillerstrom called for a motion to approve **Engineering Item 11**, which amends prior resolution to identify nine (9) additional parcels needed for the EOWA Project that may need to



be acquired by condemnation. Director Gomez made a motion for approval; seconded by Director Johnson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Gomez, Director Johnson, Director Brooks, Director Gonzalez, Director Sauer, Director Sweeney, Chairman Schillerstrom (7)

Nays: None (0)

The motion to approve PASSED.

*Legal Item 5: A Workers' Compensation Settlement – Richard Hoepner. Cost to the Tollway: As discussed in Executive Session.*

Chairman Schillerstrom called for a motion to approve **Legal Item 5**, authorizing staff to proceed with a workers' compensation settlement with Mr. Richard Hoepner, consistent with terms discussed in Executive Session. Director Sauer made a motion for approval; seconded by Director Gomez. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Sauer, Director Gomez, Director Brooks, Director Gonzalez, Director Johnson, Director Sweeney, Chairman Schillerstrom (7)

Nays: None (0)

The motion to approve PASSED.

## **Adjournment**

---

There being no further business before the Board, Chairman Schillerstrom requested a motion to adjourn. Motion to adjourn was made by Director Johnson, seconded by Director Gomez. Chairman Schillerstrom called for a vote. The motion PASSED by unanimous vote of those Directors present; Director Dotson having earlier departed the Meeting.

The Meeting was adjourned at approximately 12:38 p.m.



**ILLINOIS STATE TOLL HIGHWAY AUTHORITY**

Minutes of the  
**Regular Board of Directors Meeting**

Meeting Date  
**March 23**  
2016



*Christi Regnery*

Minutes taken by: \_\_\_\_\_

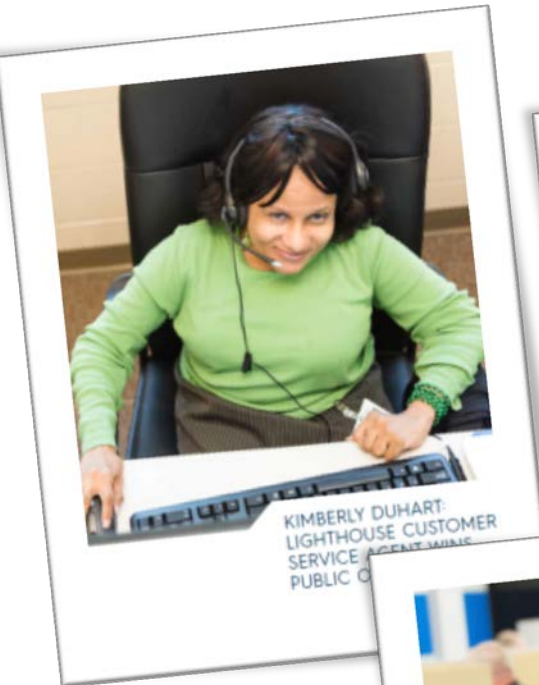
Christi Regnery  
Board Secretary  
Illinois State Toll Highway Authority





# Message from our Chairman

Richard Schnadig



# Thank you from The Chicago Lighthouse

Janet P. Szlyk, Ph.D.  
President/CEO

# Partnering since 2013

## Illinois Tollway Call Center Now Managed by The Chicago Lighthouse

The Chicago Lighthouse attained a new milestone on November 5, 2013 with the formal dedication of a state-of-the-art Illinois Tollway Customer Service Call Center that is being managed by The Lighthouse. In 2012, the agency competed for and won a five-year contract from the Illinois Tollway Authority to manage its call center operations.

Housed on the University of Illinois at Chicago campus, the call center is providing critical employment opportunities for individuals who are blind, visually impaired, otherwise disabled or Veterans. Furthermore, it enables the Tollway to make it easier for its growing number of I-PASS customers to get personalized, one-on-one assistance when they need help with their accounts.

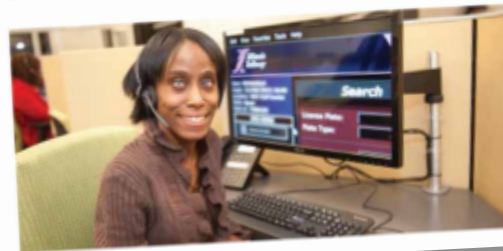
Lighthouse President & CEO Dr. Janet Szlyk joined Congressman Danny Davis, Tollway Board Chair Paula Wolff, Tollway Executive Director Kristi Lafleur and other guests in cutting

the ribbon to the new facility.

Dr. Szlyk thanked Illinois Governor Pat Quinn and Tollway officials for their vote of confidence in The Lighthouse. She also extended her appreciation to Lighthouse Board Chair Bruce Hague and the rest of the agency's Board of Directors for their support.

Also addressing the audience was Marcin Okreglak, employed in the call center's mailroom. Okreglak, who is visually impaired, gave a moving presentation on how much having a job means to him after being unemployed for two and a half years. He thanked Dr. Szlyk and the Tollway for giving him this opportunity.

In an interview with the *Chicago Tribune*, another call center employee Shallenmanda Taylor also expressed appreciation for her new position. "It's getting me back into the workforce, back into the hang of things," she said.



# Transformation of the Space



Before



Construction



Now



the power of...a

# JOB

Shown at their new jobs at the Illinois Tollway Customer Service Call Center are left to right: Marcin Okreglak, Lonnie S. Jones Jr. and Megan Craig.



## DEMOGRAPHICS

- Currently, there are 361 employees
- Positions include: customer service, mailroom, finance, administration, special projects, supervision, management
- Approximately 40% of the CSRs are disabled and/or Veterans





# Media Coverage

"I have a tendency to calm my voice down, talk to them regular, maybe throw a little joke in there, just to alleviate the situation."

Okreglak, 26, spent 2 1/2 years looking for work before finally getting hired at the Illinois Tollway's new customer service call center...

## At tollway call center, blind reps listen, help



Neil Steinhilber

For all the times I've heard greetings such as the one above, this is the first time I heard it and through a phone line, not as a record artist but live, in the flesh, coming next to the person saying it, William Bryant, 48, a Marine who returned home...

calls are "legally blind" — with diminished sight, but sometimes able to read text through a screen on a computer...

An employee who knows what it's like to pick up the phone and that an angry angry or, I wondered if he had any friends with that second group, the blind folks, told me...

## 'How wonderful i

Tollway call center puts visually impaired, veterans



Photo: Daily Herald. A woman works at the Illinois Tollway's new customer service call center at the University of Illinois at Chicago.

## Jobs for blind at call center

BY STEFANO ESPOSITO



Marcia Okreglak works in the call center at the Illinois Tollway's customer service call center at UIC.

Taking calls from late motorists or working in the mail room might sound like jobs to avoid...

Okreglak, 26, spent 2 1/2 years looking for work before finally getting hired at the Illinois Tollway's new customer service call center at the University of Illinois at Chicago campus, which had its official opening Tuesday...

Okreglak, 26, spent 2 1/2 years looking for work before finally getting hired at the Illinois Tollway's new customer service call center at the University of Illinois at Chicago campus...

## Tollway unveils new call center

Veterans, people with low vision given job priority

By Kim Geisler



Megan Chigg, who is visually impaired, is shown at the Illinois Tollway's new customer service call center at UIC, which was dedicated...

# Tollway Awards—2014 and 2015



## Lighthouse Salutes Tollway for Winning Top Honor

The Chicago Lighthouse was pleased to attend a special ceremony in Springfield Tuesday, which honored the Illinois Tollway as 2014 Agency of the Year by the Interagency Committee on Employees with Disabilities (ICED) for its efforts to expand opportunities for people with disabilities.

The Tollway was commended for employing a significantly higher percentage of people with disabilities than other state agencies, offering extensive job accommodations to people with disabilities and opening its new Customer Service Call Center in partnership with The Chicago Lighthouse.

Located on the University of Illinois at Chicago campus, the new center was built with specially designed facilities and workstations to accommodate people who are blind, visually impaired or physically disabled. Currently, about 30 percent of the call center's nearly 290 employees are disabled or military veterans.

The Tollway and The Lighthouse are working toward an October 2014 goal of having 50 percent of the workforce consist of employees who have disabilities or are military veterans.

Representing the agency at the event were Jeanette Bonzani, vice president of human resources, and Monique Slaughter-Thurman, call center assistant director.

"We are thrilled to be with you today," said Ms. Bonzani. "We are delighted to congratulate The Illinois Tollway on this well-deserved award for their groundbreaking efforts in extending greater employment opportunities to people with disabilities and Veterans. We are so very proud to partner with them!"

## CUSTOMER SERVICE CALLS

### 2014

- Calls – 2,656,384
- Monthly average – 221,365
- Daily average – 7,378

### 2015 (6% higher than 2014)

- Calls – 2,814,363
- Monthly average – 234,530
- Daily average – 7,817

**2015 to 2016 is a 22% increase from the first 2 months last year to the first 2 months of this year.**

## TOLLWAY KEY PERFORMANCE INDICATORS

Metric	Target	2014	2015
Service Level	80%	77%	80%
% Abandoned	5%	1.97%	1.82%
Talk Time	6-7 minutes	6:48	6:67

Thank you!



---

**2015 Year End  
Budget to Actual Review**  
*(Preliminary and Unaudited)*

**March 23, 2016**



# 2015 Revenue

Total revenue was \$2.2 million greater than revised estimate

<i>(\$ millions)</i>	<u>Rev.Est.(Oct)</u>	<u>Actual</u>	<u>\$ Var.</u>	<u>% Var.</u>
Toll and Evasion Recovery	\$1,208.0	\$1,211.0	\$3.0	
Concessions	2.1	2.1	0.0	
Investment Income	1.3	1.8	0.5	
Miscellaneous	6.9	5.5	(1.4)	
<b>Total Revenue</b>	<b>\$1,218.3</b>	<b>\$1,220.5</b>	<b>\$2.2</b>	<b>0.2%</b>

Note: Numbers may not add to totals due to rounding.

## 2015 Transactions

- ✓ **Commercial vehicles**
  - Grew 2.8 percent year-over-year
  - 0.2 percent less than revised estimate
- ✓ **Passenger cars**
  - Grew 5.5 percent year-over-year
  - In-line with revised estimate

# 2015 Maintenance and Operations

*M and O expenses were \$12.1 million lower than budget*

<i>(\$ millions)</i>	<b><u>Budget</u></b>	<b><u>Act.</u></b>	<b><u>\$ Var.</u></b>	<b><u>% Var.</u></b>
Payroll and Related Costs	\$165.2	\$160.8	(\$4.4)	
Group Insurance	31.6	32.4	0.7	
Contractual Services	64.0	62.4	(1.5)	
Materials/Oper. Supplies	7.9	7.3	(0.7)	
Utilities	6.7	7.5	0.9	
All Other Insurance	12.4	8.2	(4.2)	
Parts and Fuel	8.2	6.4	(1.8)	
Equip. Rental/Maintenance	15.8	14.8	(1.0)	
Other Misc. Expenses	1.1	1.0	(0.1)	
Recovery of Expenses	(2.3)	(2.3)	(0.0)	
<b>Total</b>	<b>\$310.6</b>	<b>\$298.5</b>	<b>(\$12.1)</b>	<b>-3.9%</b>

## Key drivers

- Unfilled vacancies
- Workers' comp. insurance
- Parts and fuel
- Contractual services

Note: Numbers may not add to totals due to rounding.

# 2015 Capital Program

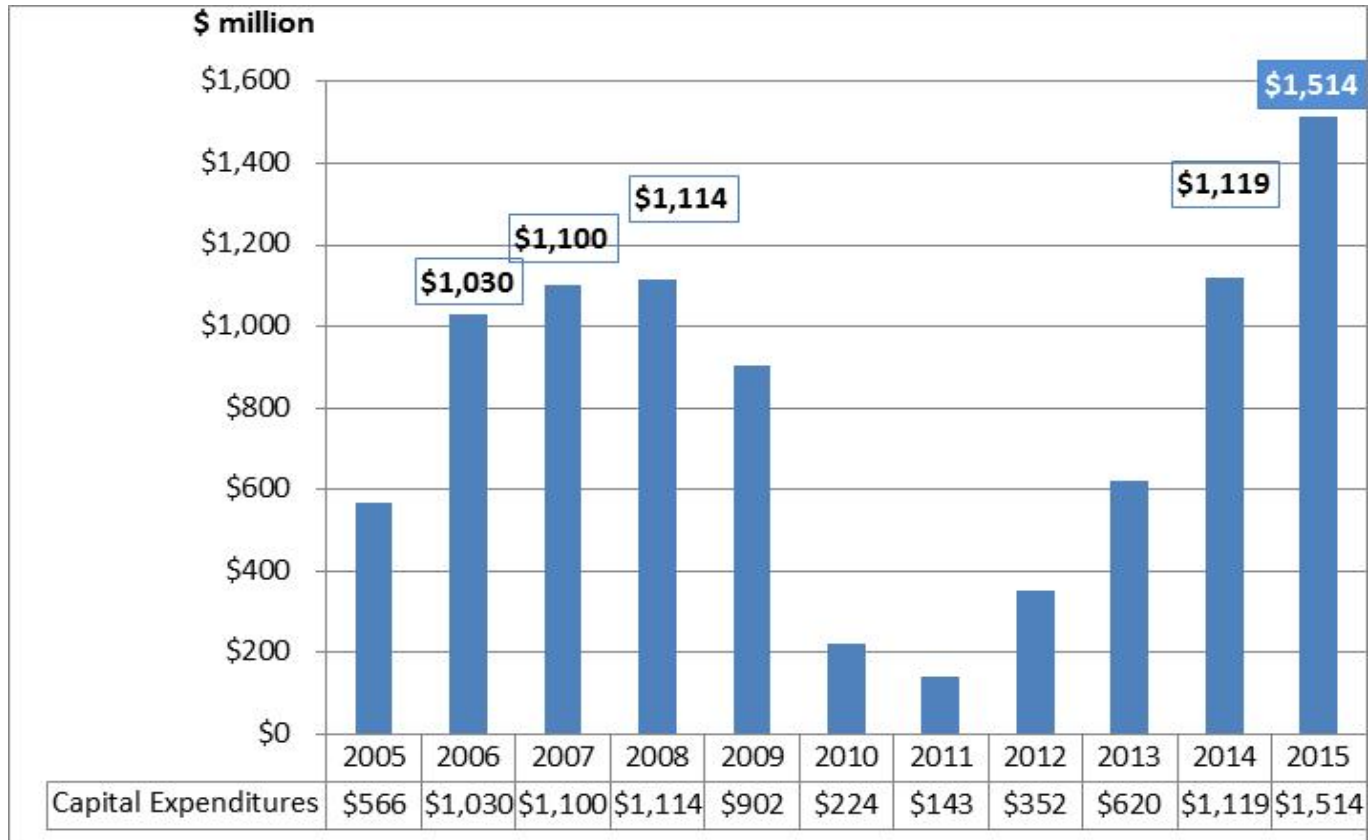
*Capital Program expenses were \$14.9 million more than revised estimate mainly due to utilities and right-of-way expenditures for EOWA*

<i>(\$ millions)</i>	<u>Rev.Est.(Oct)</u>	<u>Act.</u>	<u>\$ Var.</u>	<u>% Var.</u>
Tri-State Tollway (I-94/I-294/I-80)	\$21.3	11.4	(9.9)	
Reagan Memorial Tollway (I-88)	88.9	98.4	9.6	
Jane Addams Memorial Tollway (I-90)	817.4	824.4	7.0	
Veterans Memorial Tollway (I-355)	3.0	0.7	(2.3)	
Open Road Tolling	3.4	2.3	(1.0)	
Systemwide Improvements	157.8	156.7	(1.1)	
Tri-State Tollway (I-294)/I-57 Interchange	15.3	10.3	(4.9)	
Elgin O'Hare Western Access Project	331.5	367.7	36.3	
Illinois Route 53/120/Other Planning Studies	1.4	1.3	(0.3)	
<b><i>Move Illinois and CRP</i></b>	<b><i>\$1,439.8</i></b>	<b><i>\$1.473</i></b>	<b><i>\$33.6</i></b>	<b><i>2.3%</i></b>
Other Capital Projects	58.9	50.1	(8.7)	-14.9%
<b><i>Capital Program Subtotal</i></b>	<b><i>\$1,498.6</i></b>	<b><i>\$1,523.5</i></b>	<b><i>\$24.9</i></b>	<b><i>1.7%</i></b>
Agreement Reimb. and Other Adjust.		(10.0)	(10.0)	N/A
<b><i>Total Capital Program</i></b>	<b><i>\$1,498.6</i></b>	<b><i>\$1,513.5</i></b>	<b><i>\$14.9</i></b>	<b><i>1.0%</i></b>

Note: Numbers may not add to totals due to rounding.



# 2015 Capital Program



# 2015 Summary

- ❑ Revenue was in-line with October revised estimate
- ❑ Maintenance and Operations expenditures were 3.9 percent below budget
- ❑ Debt Service transfers were 0.6 percent lower than revised estimate
- ❑ Capital Program expenditures totaled \$1,514 million

---

# Appendix



# 2015 Revenue – Fourth Quarter

(\$ thousands)

	4th Qtr		Variance	
	October Estimate	Actual	\$	%
Toll Revenue and Evasion Recovery	\$303,749	\$305,589	\$1,840	0.6%
Concessions	507	524	18	3.5%
Investment Income	105	507	402	383.2%
Miscellaneous	2,699	2,070	(629)	-23.3%
<b>Total Revenue</b>	<b>\$307,059</b>	<b>\$308,691</b>	<b>\$1,632</b>	<b>0.5%</b>

Note: Numbers may not add to totals due to rounding.

# 2015 Maintenance and Operations – Fourth Quarter

(\$ thousands)

	4th Qtr		Variance	
	Budget	Actual	\$	%
Payroll and Related Costs	\$41,744	\$40,605	(\$1,139)	-2.7%
Group Insurance	8,419	8,029	(390)	-4.6%
Contractual Services	18,133	17,418	(715)	-3.9%
Materials/Operational Supplies/Other Expenses	4,108	3,037	(1,071)	-26.1%
Utilities	1,768	2,293	525	29.7%
All Other Insurance	3,199	2,691	(507)	-15.9%
Parts and Fuel	2,356	2,598	241	10.2%
Equipment/Office Rental and Maintenance	3,817	3,427	(390)	-10.2%
Other Miscellaneous Expenses	299	382	83	27.6%
Recovery of Expenses	(575)	(795)	(220)	-38.4%
<b>Total Maintenance and Operations Expenditures</b>	<b>\$83,269</b>	<b>\$79,686</b>	<b>(\$3,583)</b>	<b>-4.3%</b>

Note: Numbers may not add to totals due to rounding.

# 2015 Capital Program – Fourth Quarter

(\$ thousands)

	4th Qtr		Variance	
	Revised Estimate	Actual <sup>(1)</sup>	\$	%
Tri-State Tollway (I-94/I-294/I-80)	\$19,066	\$10,495	(\$8,571)	-45.0%
Reagan Memorial Tollway (I-88)	37,293	32,467	(4,826)	-12.9%
Jane Addams Memorial Tollway (I-90)	242,780	282,667	39,887	16.4%
Veterans Memorial Tollway (I-355)	889	298	(591)	-66.5%
Open Road Tolling (ORT)	1,755	470	(1,286)	-73.2%
Systemwide Improvements	48,966	41,573	(7,393)	-15.1%
Tri-State Tollway (I-294)/I-57 Interchange	3,541	(615)	(4,156)	-117.4%
Elgin O'Hare Western Access	79,897	99,690	19,794	24.8%
Illinois Route 53/120/Other Planning Studies	328	294	(34)	-10.5%
<b>Move Illinois and CRP Subtotal</b>	<b>\$434,514</b>	<b>\$467,339</b>	<b>\$32,825</b>	<b>7.6%</b>
"Other" Capital Projects	25,211	16,929	(8,281)	-32.8%
<b>Capital Program Subtotal</b>	<b>\$459,725</b>	<b>\$484,269</b>	<b>\$24,544</b>	<b>5.3%</b>
<b>Intergovernmental Agreement Reimbursement and Other Adjustments <sup>(2)</sup></b>	<b>-</b>	<b>(7,243)</b>	<b>(7,243)</b>	<b>N/A</b>
<b>Total Capital Program Expenditures</b>	<b>\$459,725</b>	<b>\$477,025</b>	<b>\$17,301</b>	<b>3.8%</b>

<sup>(1)</sup> Capital Program Actual included accrued expenses for which payments have not been made as of December 31, 2015.

<sup>(2)</sup> Intergovernmental and Fiber Optic Agreement Reimbursements were for work performed in prior periods.

Note: Numbers may not add to totals due to rounding.

# 2015 Capital Program – *October Estimate vs. Actual*

## *Move Illinois/CRP key variance highlights*

- ❑ **Elgin O’Hare Western Access Project** **\$36.3 million**
  - Schedule changes due to utilities and right-of-way
  
- ❑ **Reagan Memorial Tollway (I-88)** **\$ 9.6**
  - Schedule changes on resurfacing between U.S. Route 30 and U.S. Route 251
  
- ❑ **Jane Addams Memorial Tollway (I-90)**
  - Schedule changes due to utilities **\$24.4**
  - Project cost savings **(\$17.4)**

# 2015 Capital Program – *October Estimate vs. Actual*

## *Move Illinois/CRP key variance highlights*

- Tri-State Tollway (I-94/I-294/I-80)** **(\$9.8) million**
  - *Schedule changes due to timing of design and master plan between 95<sup>th</sup> Street and Balmoral*
- Tri-State Tollway (I-294)/I-57 Interchange** **(\$4.9)**
  - *Schedule changes mainly due to utilities*
- Veterans Memorial Tollway (I-355)** **(\$2.3)**
  - *Schedule changes*
- Systemwide Improvements** **(\$1.1)**
  - *Schedule changes*
- Open Road Tolling** **(\$1.0)**
  - *Schedule changes*

# Revenue – 2015 vs. 2014

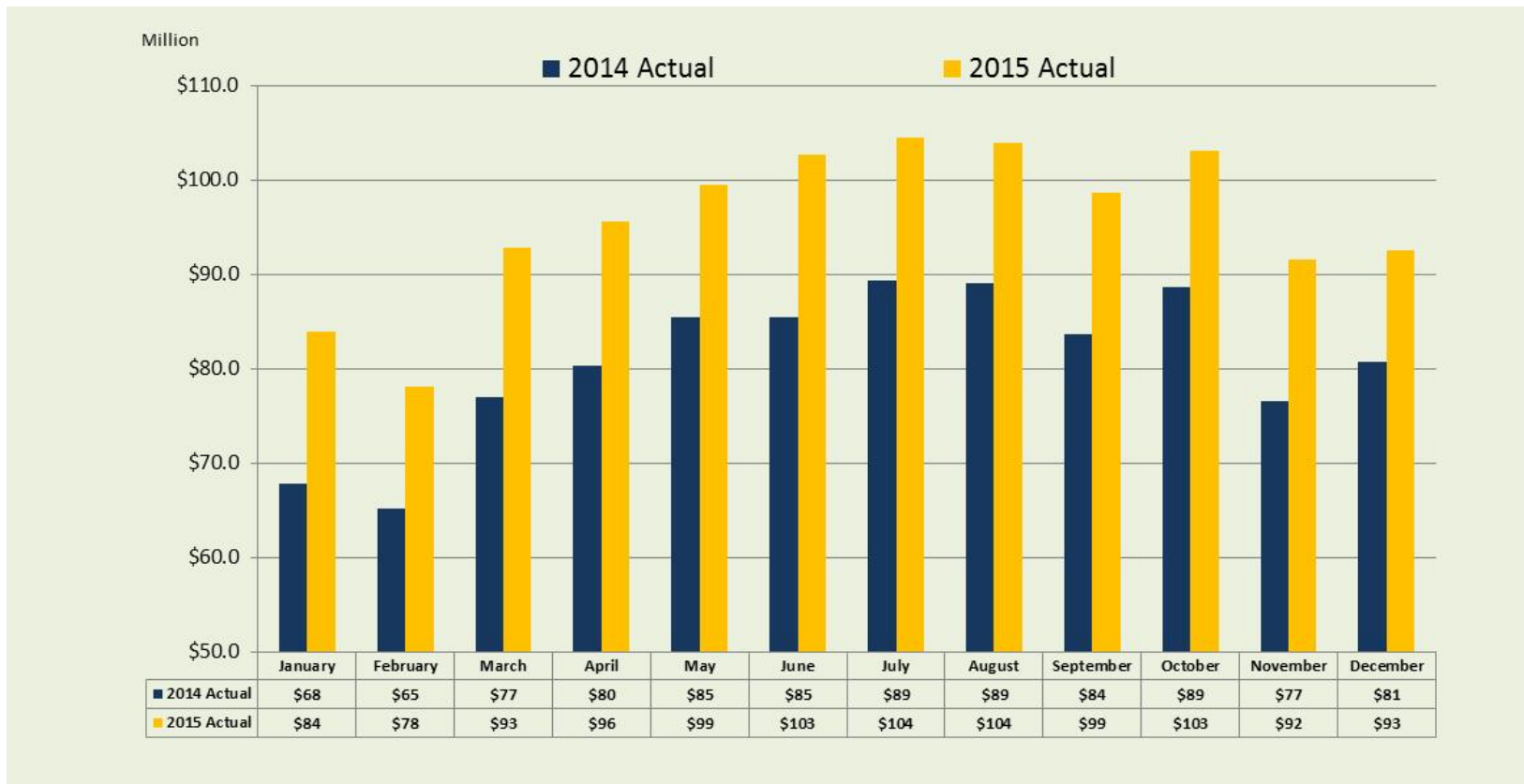
(\$ thousands)

	2014	2015	Variance	
			\$	%
Toll Revenue and Evasion Recovery	\$1,022,741	\$1,210,953	\$188,211	18.4%
Concessions	2,097	2,118	21	1.0%
Investment Income	1,041	1,846	805	77.3%
Miscellaneous	10,276	5,547	(4,729)	-46.0%
<b>Total Revenue</b>	<b>\$1,036,156</b>	<b>\$1,220,463</b>	<b>\$184,308</b>	<b>17.8%</b>

Note: Numbers may not add to totals due to rounding.



# Revenue – Monthly – 2015 vs. 2014



Note: Numbers may not add to totals due to rounding.

# Maintenance and Operations - 2015 vs. 2014

(\$ thousands)

	2014	2015	Variance	
			\$	%
Payroll and Related Costs	\$161,319	\$160,800	(\$519)	-0.3%
Group Insurance	29,918	32,364	2,446	8.2%
Contractual Services	55,058	62,443	7,384	13.4%
Materials/Operational Supplies/Other Expenses	10,779	7,277	(3,501)	-32.5%
Utilities	7,372	7,535	163	2.2%
All Other Insurance	11,318	8,217	(3,101)	-27.4%
Parts and Fuel	8,274	6,361	(1,913)	-23.1%
Equipment/Office Rental and Maintenance	15,785	14,825	(961)	-6.1%
Other Miscellaneous Expenses	690	988	298	43.3%
Recovery of Expenses	(2,691)	(2,330)	361	13.4%
<b>Total Maintenance and Operations Expenditures</b>	<b>\$297,821</b>	<b>\$298,479</b>	<b>\$658</b>	<b>0.2%</b>

Note: Numbers may not add to totals due to rounding.

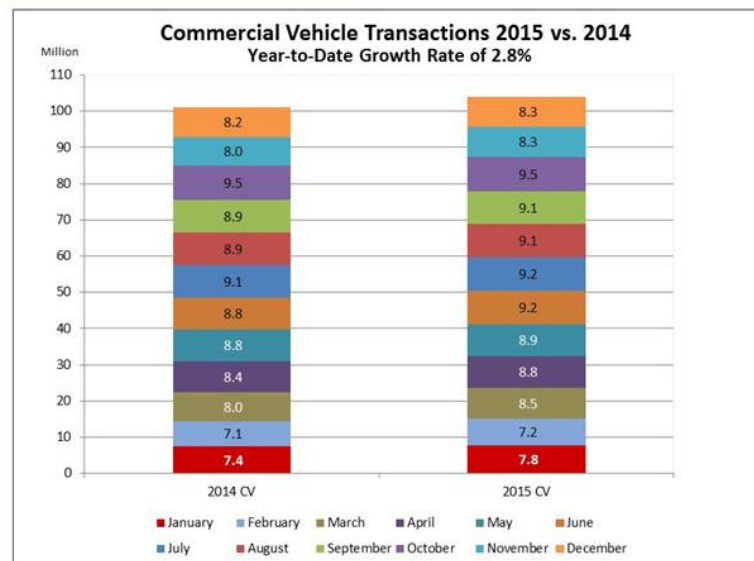
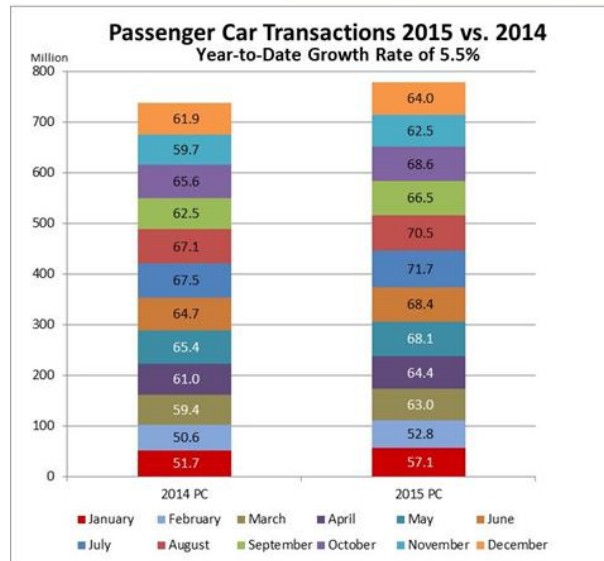
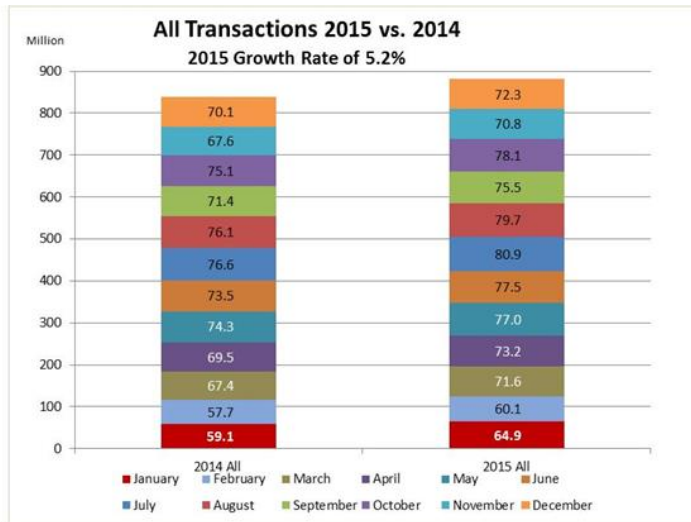
# Capital Program – 2015 vs. 2014

(\$ thousands)

	2014	2015	Variance	
			\$	%
Tri-State Tollway (I-94/I-294/I-80)	\$2,961	\$11,433	\$8,472	286.1%
Reagan Memorial Tollway (I-88)	13,498	98,447	84,949	629.4%
Jane Addams Memorial Tollway (I-90)	616,545	824,381	207,836	33.7%
Veterans Memorial Tollway (I-355)	2,203	671	(1,532)	-69.5%
Open Road Tolling (ORT)	1,870	2,341	471	25.2%
Systemwide Improvements	162,367	156,719	(5,648)	-3.5%
Tri-State Tollway (I-294)/I-57 Interchange	40,946	10,333	(30,614)	-74.8%
Elgin O'Hare Western Access	241,652	367,709	126,058	52.2%
Illinois Route 53/120/Other Planning Studies	1,517	1,341	(176)	-11.6%
<b>Move Illinois &amp; CRP Subtotal</b>	<b>\$1,083,558</b>	<b>\$1,473,375</b>	<b>\$389,817</b>	<b>36.0%</b>
"Other" Capital Projects	50,551	50,107	(444)	-0.9%
<b>Capital Program Subtotal</b>	<b>\$1,134,110</b>	<b>\$1,523,482</b>	<b>\$389,373</b>	<b>34.3%</b>
Agreement Reimbursements and Other Adjustments	(\$14,784)	(9,967)	\$4,817	-32.6%
<b>Total Capital Program Expenditures</b>	<b>\$1,119,326</b>	<b>\$1,513,515</b>	<b>\$394,189</b>	<b>35.2%</b>

Note: Numbers may not add to totals due to rounding.

# 2015 vs. 2014 Transactions – Year-Over-Year





---

**THANK YOU**



---

**Office of the Inspector General  
Overview and Summary Activity Report**

March 23, 2016



---

# MISSION

**The Illinois Tollway Office of the Inspector General has independent oversight to:**

- **Promote effectiveness and efficiency**
- **Ensure integrity and accountability**



---

# WHAT DOES OIG DO?

**Detect, deter and prevent fraud, waste, abuse, corruption, misconduct and mismanagement**

- **Conduct investigations**
- **Review Tollway policies and procedures**
- **Review hiring and employment files**



---

# GOALS

## Position office to provide maximum value

### ■ Improve outreach

- Hotline – (866) 786-5544
- New employee orientation
- Collaborate on policy development and training

### ■ Continue to enhance knowledge base

### ■ Foundational work

- Ensure thorough, timely investigations
- Produce well-written reports that provide basis for action



---

# SUMMARY ACTIVITY REPORT

## Took action in nearly 250 new matters

### ■ Sustained cases

- Two cases led to resignations
- Several recommended policy and procedure changes were implemented
- Restitution to Tollway > \$14,000

### ■ Other activity





---

**THANK YOU**