



**Office of the Inspector General
Overview and Summary Activity Report**

March 23, 2016

MISSION

The Illinois Tollway Office of the Inspector General has independent oversight to:

- **Promote effectiveness and efficiency**
- **Ensure integrity and accountability**



WHAT DOES OIG DO?

Detect, deter and prevent fraud, waste, abuse, corruption, misconduct and mismanagement

- **Conduct investigations**
- **Review Tollway policies and procedures**
- **Review hiring and employment files**



GOALS

Position office to provide maximum value

■ Improve outreach

- Hotline – (866) 786-5544
- New employee orientation
- Collaborate on policy development and training

■ Continue to enhance knowledge base

■ Foundational work

- Ensure thorough, timely investigations
- Produce well-written reports that provide basis for action



SUMMARY ACTIVITY REPORT

Took action in nearly 250 new matters

■ Sustained cases

- Two cases led to resignations
- Several recommended policy and procedure changes were implemented
- Restitution to Tollway > \$14,000

■ Other activity





THANK YOU