

Our Bold Steps
TOGETHER



**INFRASTRUCTURE
INNOVATION
INTEGRATION**

A NEW STRATEGIC PLAN FOR THE ILLINOIS TOLLWAY

Strategic Planning Committee
& Board of Directors

28 JULY 2025

AGENDA

- 1) Overview
- 2) Initiatives
- 3) Implementation
- 4) Recommendation & Action

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OVERVIEW

- Extensive engagement 2023-2025
- New Mission, Vision and Goals
- 45 programmatic Initiatives to drive implementation
- Presented to Strategic Planning Committee on 18 June 2025
- Subsequent minor refinements

ILLINOIS TOLLWAY'S PLANNING FRAMEWORK

The Strategic Plan is the keystone of this framework, providing broad direction to the Capital Plan and Annual Budget. While the Strategic Plan references the other two planning documents, those must conform to the Strategic Plan.



INITIATIVE CATEGORIES

EXPAND ACCESS

Development and delivery of new facilities and services that provide more opportunities to access the direct and indirect benefits of the Tollway system.

MAINTAIN AND ENHANCE

Support systemwide state-of-good repair improvements while making targeted investments to enhance the system using state-of-the-art engineering practices and innovative technology, leading with safety and customer service.

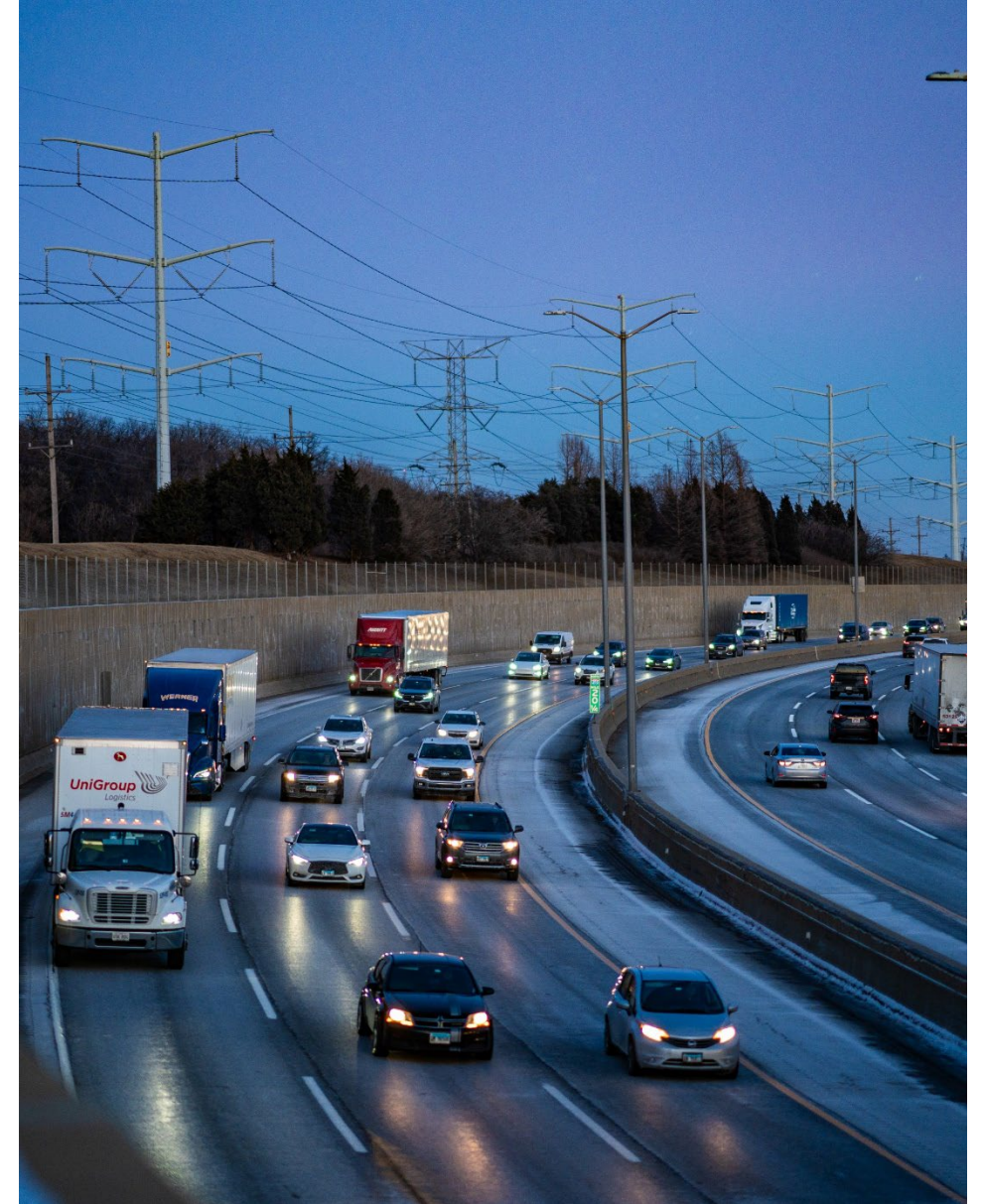
DIVERSIFY OFFERINGS

Provide a wider range of services that further support moving motor vehicles on Tollway highways and capitalize on services and assets to broaden the Tollway’s indirect benefits to the public.



IMPLEMENTATION TOOLS AND PROCESS

1. **Annual Budget preparation**
2. **45 Initiative Delivery Plans**
3. **Ambassador program**
4. Capital Plan alignment and project prioritization
5. Aligning the Initiatives temporally
6. Decision-making consistency with Strategic Plan
7. Progress reporting
8. Periodic scenario testing and calibration



RECOMMENDATION & ACTION

Executive Director recommends that the Board of Directors **approve** the new Strategic Plan



ILLINOIS
ROUTE 390
TOLLWAY



JANE ADDAMS
MEMORIAL
TOLLWAY



REAGAN
MEMORIAL
TOLLWAY



VETERANS
MEMORIAL
TOLLWAY



TRI-STATE TOLLWAY

THANK YOU, *TEAM TOLLWAY!*

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