



DECEMBER 2024

Illinois Tollway

Strategic Planning Committee

OUTREACH AND ENGAGEMENT

A multifaceted, comprehensive and inclusive outreach strategy

▶ External Presentations

▶ 1:1 Meetings

▶ Open Houses

▶ Digital Engagement

▶ Workshops

▶ Stakeholder Advisory Team



1,200+
SURVEY RESPONSES

270+
ZIP CODES REPRESENTED

2,200+
EVENT ATTENDEES

30+
COUNTIES REPRESENTED

STAKEHOLDER ADVISORY TEAM

Multidisciplinary leaders serving as representatives of the region

40+ MEMBER ORGANIZATIONS

- Non-profit
- Civic
- Business
- Labor
- Environmental
- Transportation
- Planning
- Advocacy



WORKFLOW

**GUIDING
PRINCIPLES**

**VALUE
STATEMENTS**

RECOMMENDATIONS

**FINAL
REPORT**

SAT VALUE STATEMENTS

- ▶ Prioritize Customer Experience
- ▶ Foster a Safe and Healthy Transportation System
- ▶ Ensure Equitable Benefits of Policies and Investments
- ▶ Safeguard Fiscal Resilience and Adaptability
- ▶ Implement Forward-thinking Technology
- ▶ Champion Environmental Stewardship
- ▶ Leverage Regional Partnerships and Collaboration
- ▶ Integrate Multimodal Transportation Options

Aspirational statements defining how the guiding principles should be applied to the next capital plan



SAT RECOMMENDATIONS

Broad focus areas for significant investment and enhancement in the Tollway's new capital plan

CUSTOMERS

- ▶ Strive to be the safest roadway network in the nation
- ▶ Enhance the customer experience through innovative and expanded services
- ▶ Support the efficient movement of people and goods
- ▶ Explore innovative toll pricing models and solutions

AGENCY

- ▶ Evaluate system assets to identify innovative opportunities for revenue
- ▶ Lead the nation in sustainable operations
- ▶ Grow a robust, highly-skilled workforce pipeline that prioritizes equity, innovation and safety
- ▶ Drive a procurement process that balances equity with innovation and efficiency

REGION

- ▶ Expand the role of the Tollway in regional mobility solutions
- ▶ Advance initiatives and partnerships that support a clean environment and healthy communities
- ▶ Improve Tollway access and regional connectivity
- ▶ Assess Tollway assets and develop a resiliency strategy

CAPITAL PLANNING **PROCESS**



Tollway Board proposes capital plan

Public outreach and socialization

Tollway Board approval and adoption



Technical and Financial Review



Public Engagement



THANK YOU