

The Illinois Tollway's I-PASS Assist program helps individuals and families realize the benefits of I-PASS. Customers who have previously been unable to use I-PASS for financial reasons will have more assistance than ever to Get I-PASS and Get Going!



**THE BENEFITS OF I-PASS...**

- Passenger vehicles save 50% on tolls
- Easily manage vehicles and travel costs
- Seamless travel on the Illinois Tollway

**... WILL BE EASIER THAN EVER TO ATTAIN AND RETAIN WITH I-PASS ASSIST**

- Open an account with as little as \$4 in prepaid tolls
- No transponder deposit required - a \$10 savings
- Account replenishments as low as \$4 on low balances

**AND NOW...WAIVED INVOICE FEES!**

- I-PASS Assist customers are eligible to have invoice fees waived once enrolled!

	I-PASS	I-PASS Assist
<b>Minimum Initial Payment</b>	\$30	\$4
<b>Transponder Deposit</b>	\$10 deposit	Free
<b>Replenishment Minimum</b>	\$10	\$4
<b>Invoice Fees</b>	\$3 per unpaid toll (may vary with number of axles)	\$3 per unpaid toll Eligible for I-PASS Assist Dismissal if account in good standing

**QUALIFICATIONS**

To be eligible for enrollment in I-PASS Assist, household income must not exceed 250% of Federal Poverty Guidelines as verified by the Illinois Department of Revenue or qualified by the Illinois Department of Human Services for either Supplemental Nutrition Assistance Program (SNAP) and or Temporary Assistance for Needy Families (TANF) programs.

Family Size	Eligibility Criteria	
	Federal Poverty Guideline	250% of Federal Poverty Guideline
1	\$ 13,590.00	\$ 33,975.00
2	\$ 18,310.00	\$ 45,775.00
3	\$ 23,030.00	\$ 57,575.00
4	\$ 27,750.00	\$ 69,375.00
5	\$ 32,470.00	\$ 81,175.00
6	\$ 37,190.00	\$ 92,975.00

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### WHY I-PASS ASSIST?

Due to up-front costs and ongoing financial responsibilities required of customers to both obtain and keep I-PASS accounts in good standing, too often it is those who can least afford it who are unable to obtain or retain these benefits.

It is for this reason, the Illinois Tollway is looking to expand the Tollway's current I-PASS Assist program, to enable more customers to attain and retain the benefits of I-PASS, while implementing additional measures intended to mitigate the disparate impact that transportation costs have on low income households.

### HOW DOES IT WORK?

In partnership with the Illinois Department of Revenue and the Illinois Department of Human Services, the Illinois Tollway is able to verify the eligibility of households via a secure web form to determine if household income falls below the required threshold or if households are currently participating in SNAP or TANF.

Upon completion of the form, the customer is immediately notified through email if they qualify for the program. The email provides directions on how to open and activate their I-PASS Assist account online. The Tollway requires minimal upfront costs to obtain and maintain an Assist account so those struggling have a better chance of retaining the benefits of I-PASS!

### WHERE CAN CUSTOMERS SIGN UP?

The secure, online verification form is available at [illinoistollway.com/assist](https://illinoistollway.com/assist)