



# Illinois Tollway **DIVERSITY**

*Driving Economic Opportunities*

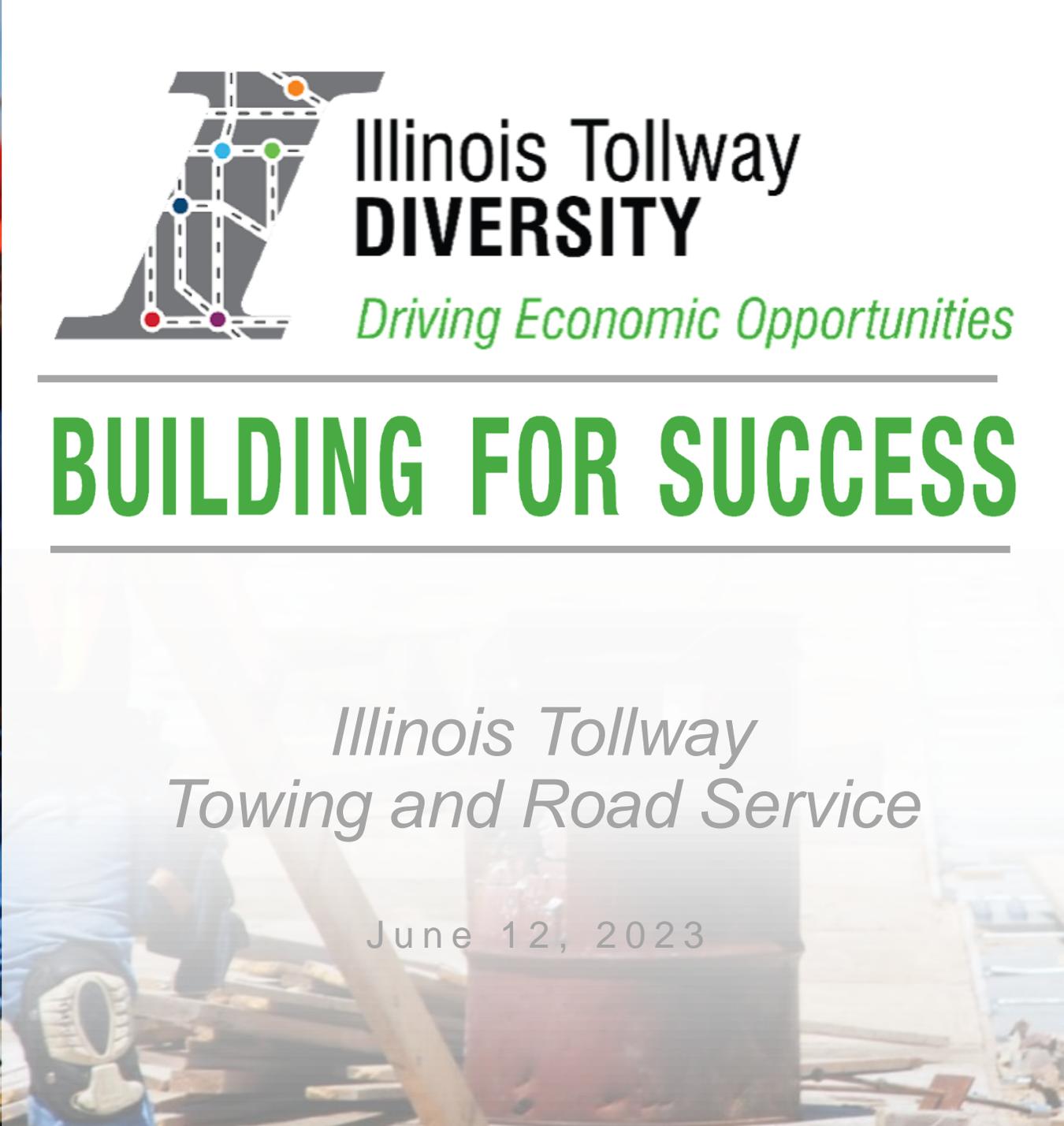
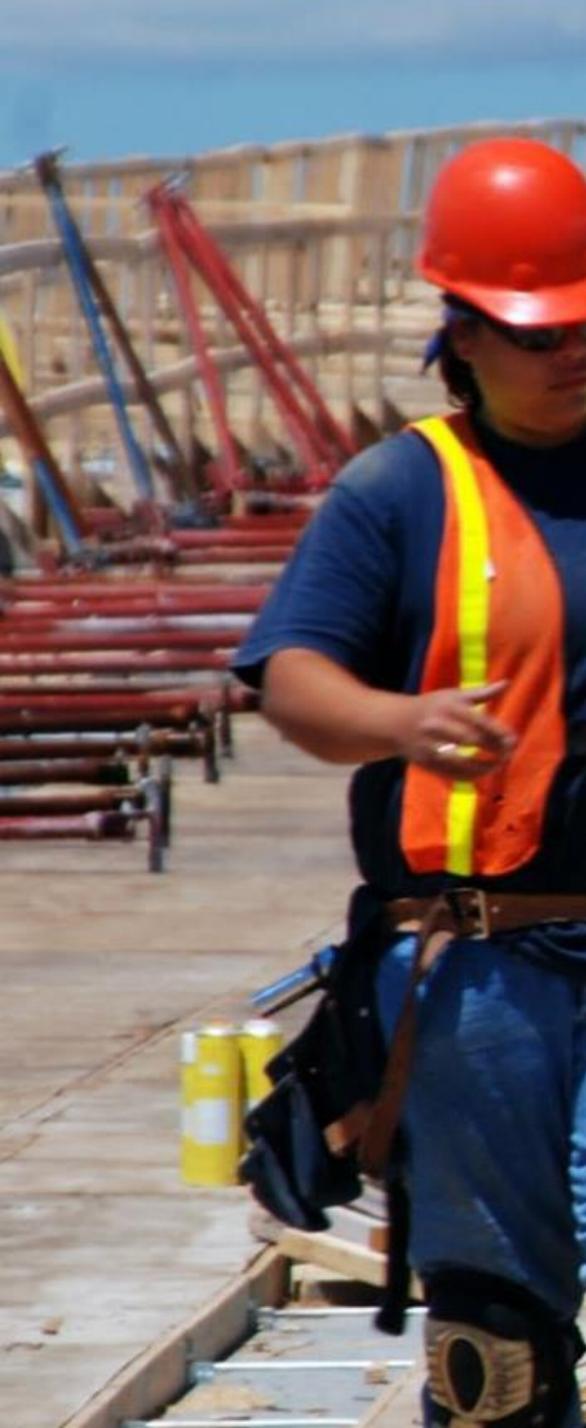
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## **BUILDING FOR SUCCESS**

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*Illinois Tollway  
Towing and Road Service*

June 12, 2023



# HOUSEKEEPING RULES



## Housekeeping Rules

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# WELCOME & INTRODUCTIONS

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## Towing and Road Service with the Illinois Tollway

**Steve Mednis**

Deputy Chief of Traffic and Incident Management  
Illinois Tollway Engineering

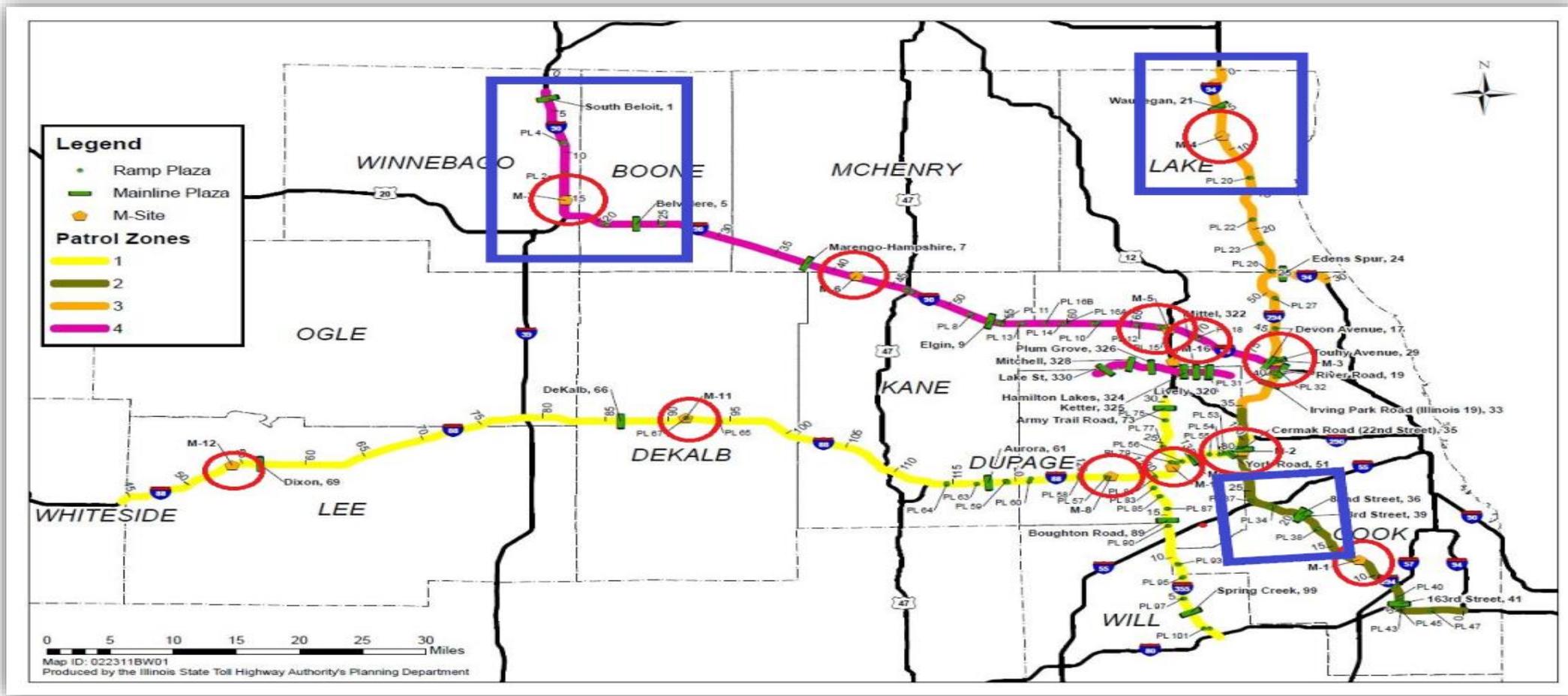
**Andrew McKissack**

Incident Manager  
Illinois Tollway Engineering



# TOWING PROGRAM

Area(s) where additional coverage is needed (highlighted in blue)

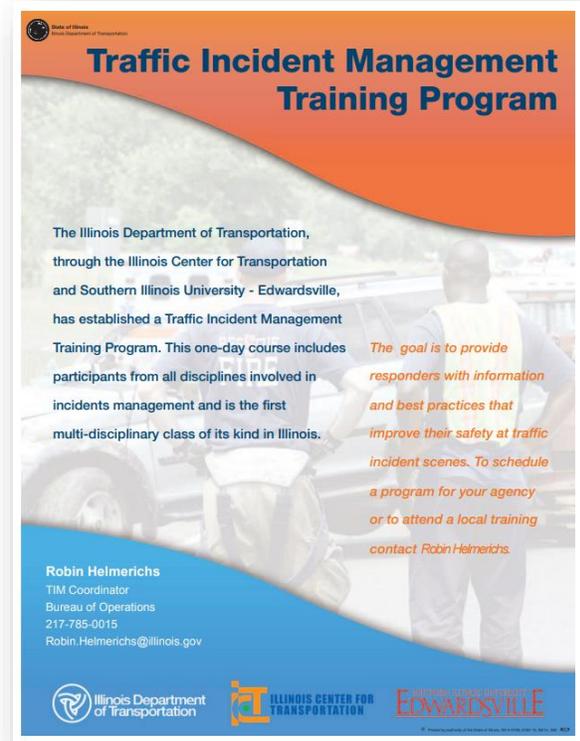


# TOWING PROGRAM

## State Police rotation requirements:

1- Tow entity shall submit its owners, corporate officers, and operators of tow vehicles to a background check and include the results of these checks with application, and update upon request.

2- Tow service will provide the Tollway a certificate of completion of an IDOT Traffic Incident Management (TIM) for their agents that will be responding to Tollway calls.



**Traffic Incident Management Training Program**

The Illinois Department of Transportation, through the Illinois Center for Transportation and Southern Illinois University - Edwardsville, has established a Traffic Incident Management Training Program. This one-day course includes participants from all disciplines involved in incidents management and is the first multi-disciplinary class of its kind in Illinois.

*The goal is to provide responders with information and best practices that improve their safety at traffic incident scenes. To schedule a program for your agency or to attend a local training contact Robin Helmerichs.*

Robin Helmerichs  
TIM Coordinator  
Bureau of Operations  
217-785-0015  
Robin.Helmerichs@illinois.gov

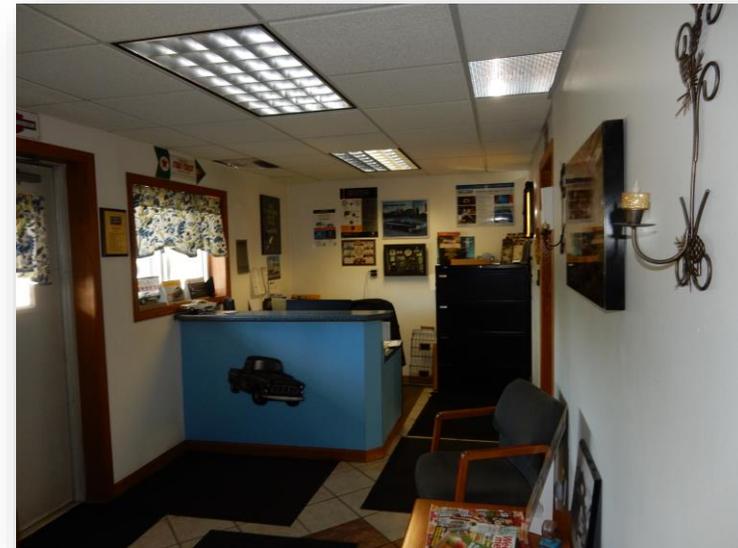
Illinois Department of Transportation | ILLINOIS CENTER FOR TRANSPORTATION | SOUTHERN ILLINOIS UNIVERSITY EDWARDSVILLE



# TOWING PROGRAM

## Tollway Agreement requirements:

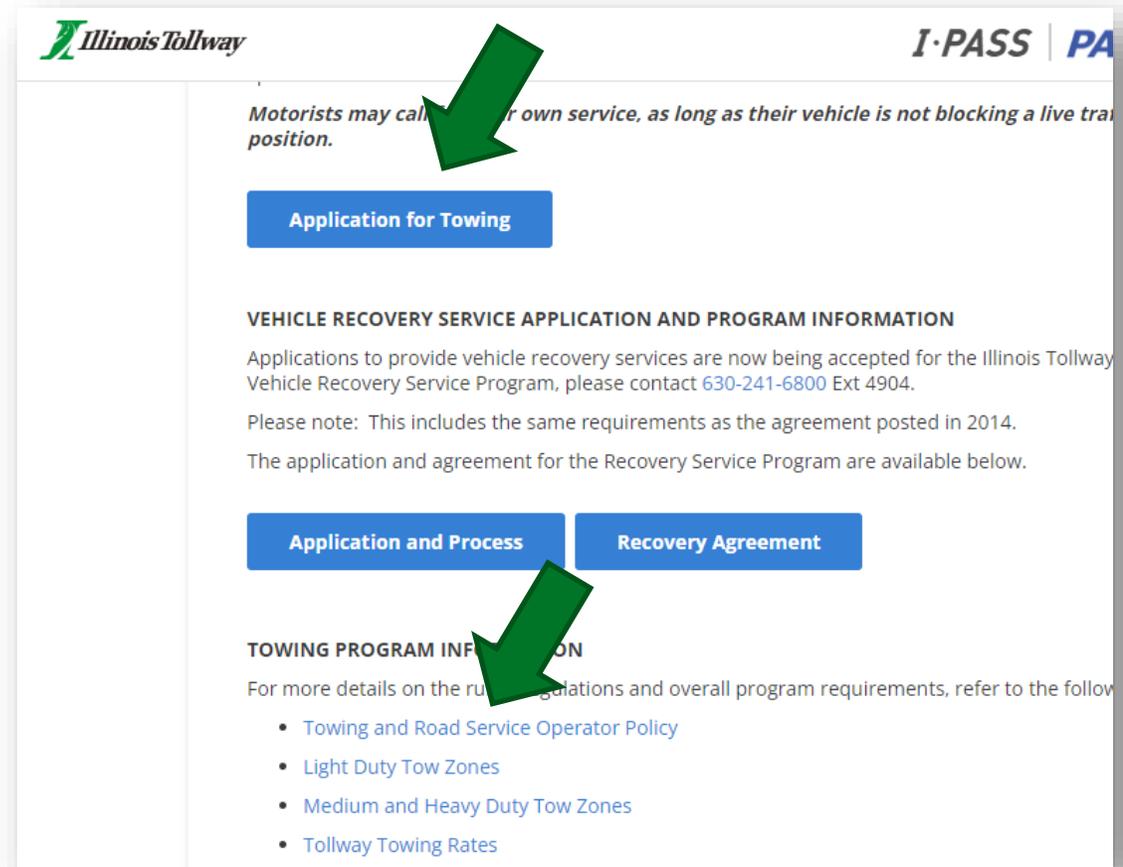
- 1- When service is requested, a 30 minute or less response time is required
- 2- Secured indoor storage and outdoor fenced storage
- 3- Lobby/waiting area, restroom for customers
- 4- 1, light duty and 1 flatbed tow truck available at all times



# TOWING PROGRAM

## Tollway Agreement requirements:

- Information on the program and supporting application(s) can be found on the Tollway's website under "DOING BUSINESS"



The screenshot shows the Illinois Tollway website with the following content:

- Logo: Illinois Tollway
- Header: I-PASS | PA
- Text: Motorists may call for their own service, as long as their vehicle is not blocking a live traffic position.
- Button: Application for Towing
- Section: VEHICLE RECOVERY SERVICE APPLICATION AND PROGRAM INFORMATION
- Text: Applications to provide vehicle recovery services are now being accepted for the Illinois Tollway Vehicle Recovery Service Program, please contact 630-241-6800 Ext 4904.
- Text: Please note: This includes the same requirements as the agreement posted in 2014.
- Text: The application and agreement for the Recovery Service Program are available below.
- Buttons: Application and Process, Recovery Agreement
- Section: TOWING PROGRAM INFORMATION
- Text: For more details on the rules, regulations and overall program requirements, refer to the following:
- List:
  - Towing and Road Service Operator Policy
  - Light Duty Tow Zones
  - Medium and Heavy Duty Tow Zones
  - Tollway Towing Rates

# THANK YOU

**-Steve Mednis, Deputy Chief of Traffic and Incident Management**

**-Smednis@getipass.com**

**-Andrew McKissack, Incident Manager**

**-amckissack@getipass.com**



# QUESTION & ANSWER SESSION

# DIVERSITY AND STRATEGIC DEVELOPMENT

## Programs

- Business assistance
- Mentoring and training
- Construction industry training and hiring opportunities

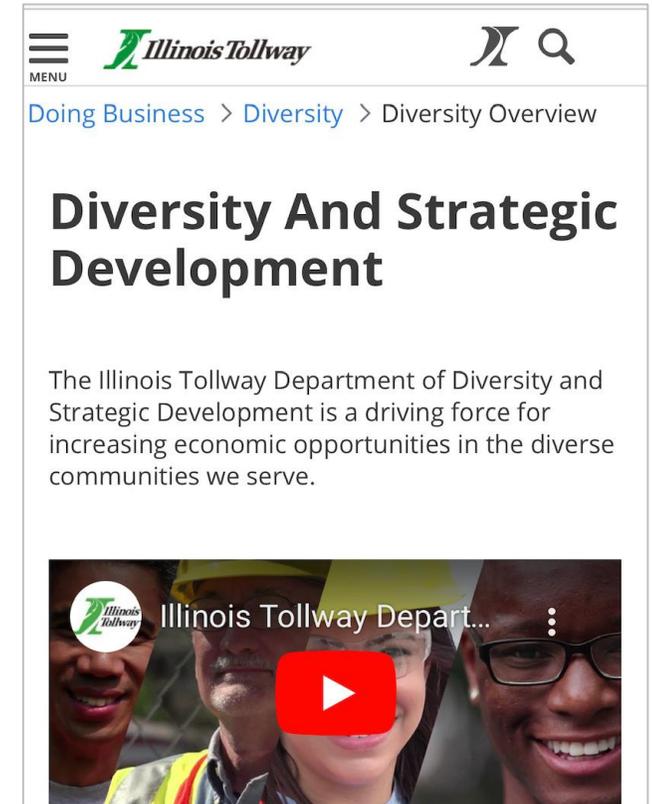
## Initiatives

- Virtual outreach sessions
- Training webinars
- Contracting opportunity emails

## Register for Tollway Diversity alerts!

- [lperez@getipass.com](mailto:lperez@getipass.com)

Visit [illinoistollway.com](https://illinoistollway.com) to get started



THANK YOU