



## Record of Meeting | October 26, 2023

The Illinois State Toll Highway Authority (“Tollway”) held the regularly scheduled Technology & Operations Committee meeting on Thursday, October 26, 2023, in the Boardroom of Tollway headquarters in Downers Grove, Illinois. The meeting was held pursuant to the By-Laws of the Tollway upon call and notice of the meeting executed by Chairman Arnaldo Rivera and posted in accordance with the requirements of the Open Meetings Act, 5 ILCS 120/1, *et seq.*

*[Bolded entries indicate issues which may require follow-up to present or report to Directors.]*

### Call to Order / Roll Call

Committee Chair Sweeney called the meeting to order at approximately 8:30 a.m. He asked the Board Secretary to call the roll, those Directors present and absent being as follows:

Committee Members Present:
Committee Chair James Sweeney
Director James Connolly
Director Melissa Neddermeyer
Director Gary Perinar, Jr.

Committee Members Not Present:
Committee Co-Chair Scott Paddock

Other Directors Present:
Director Jacqueline Gomez
Director Karen McConnaughay
Director Mark Wright
Chairman Arnaldo Rivera

The Board Secretary declared a quorum present.

### Public Comment

Committee Chair Sweeney opened the floor for public comment. No comment was offered.

### Committee Chair’s Items



Committee Chair Sweeney entertained a motion to approve **Committee Chair's Item 1**, the minutes of the regular Technology & Operations Committee meeting held on September 28, 2023, as presented. Director Connolly made a motion to approve the minutes, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

Having no further items, Committee Chair Sweeney called on Executive Director Cassandra Rouse.

### Executive Director's Items

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Executive Director Rouse introduced Chief Operating Officer, Jeff Donoghue, to provide an overview of the Tollway's upcoming transition from hardcase transponders to sticker tags. [See attached presentation.](#)

Upon conclusion of the presentation and discussion, Committee Chair Sweeney thanked Mr. Donoghue.

Executive Director Rouse noted that the meeting agenda contains eight items for the Committee's consideration.

### Items for Consideration

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#### Information Technology

Executive Director Rouse called on Mike Shay, Chief Information Officer, to present to the Committee the following items:

*Item 1: Award of Contract 23-0153 to CDW Government LLC for the purchase of Getac Mobile Devices in an amount not to exceed \$1,001,770.00 (Tollway Invitation for Bid).*

*Item 2: Extension of Contract 22-0132 with CDW Government LLC for the purchase of Citrix Software Licenses plus Support and Maintenance in an amount not to exceed \$131,740.96 (Cooperative Purchase).*

*Item 3: Extension of Contract 22-0143 with CDW Government LLC for the purchase of NetApp Hardware, Installation Services and Support and Maintenance in an amount not to exceed \$382,390.72 (Cooperative Purchase).*

*Item 4: Award of Contract 23-0044R to SDI Presence LLC for the purchase of a Security Operations Center Program in an amount not to exceed \$1,980,777.00 (Tollway Invitation for Bid).*



*Item 5: Award of Contract 22-0086 to e-Builder, Inc. for the purchase of a Web-Based Program Management Controls System in an amount not to exceed \$2,813,950.00 (Tollway Request for Proposal).*

Upon conclusion of the presentation of items, Committee Chair Sweeney entertained a motion to consolidate for consideration and action Information Technology Items 1-5. Director Connolly made a motion to consolidate these items, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

The motion to consolidate these items having carried, Committee Chair Sweeney entertained a motion to approve placement of **Information Technology Items 1-5** on the October Board of Directors meeting agenda with the Committee's recommendation for approval by the Board. Director Connolly made a motion to approve these items, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

### **Business Systems**

Executive Director Rouse called on Michael Catolico, Chief of Business Systems, to present to the Committee the following item:

*Item 1: Award of Contract 23-0145 to Kapsch TrafficCom USA, Inc. for the purchase of Electronic Toll Collection Equipment and Services in an amount not to exceed \$8,100,000.00 (Tollway Sole Source).*

Upon conclusion of the item presentation, Committee Chair Sweeney entertained a motion to approve placement of **Business Systems Item 1** on the October Board of Directors meeting agenda with the Committee's recommendation for approval by the Board. Director Connolly made a motion to approve this item, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

### **Operations**

Executive Director Rouse called on Jeff Donoghue, Chief Operating Officer, to present to the Committee the following items:

*Item 1: Award of Contract 23-0139 to Ada S. McKinley Community Services, Inc. for the purchase of Transponder Fulfillment Services in an amount not to exceed \$7,500,000.00 (State Use Program).*



*Item 2: Award of Contract 23-0138 to Transitions, N.F.P. (d.b.a. The Printer's Mark) for the purchase of Printing and Mailing Services in an amount not to exceed \$54,000,000.00 (State Use Program).*

Upon conclusion of the presentation of items, Committee Chair Sweeney entertained a motion to approve placement of **Operations Item 1** on the October Board of Directors meeting agenda with the Committee's recommendation for approval by the Board. Director Connolly made a motion to approve this item, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

Committee Chair Sweeney entertained a motion to approve placement of **Operations Item 2** on the October Board of Directors meeting agenda with the Committee's recommendation for approval by the Board. Director Connolly made a motion to approve this item, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

**Adjournment**

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There being no further business before the Committee, Committee Chair Sweeney requested a motion to adjourn. Director Connolly made a motion to adjourn, seconded by Director Neddermeyer. The motion PASSED unanimously by voice vote.

The Meeting was adjourned at approximately 9:15 a.m.

Minutes taken by: \_\_\_\_\_

Christi Regnery  
Board Secretary  
Illinois State Toll Highway Authority



October 2023

# I-PASS Sticker Tags: Moving Forward



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getipass.com

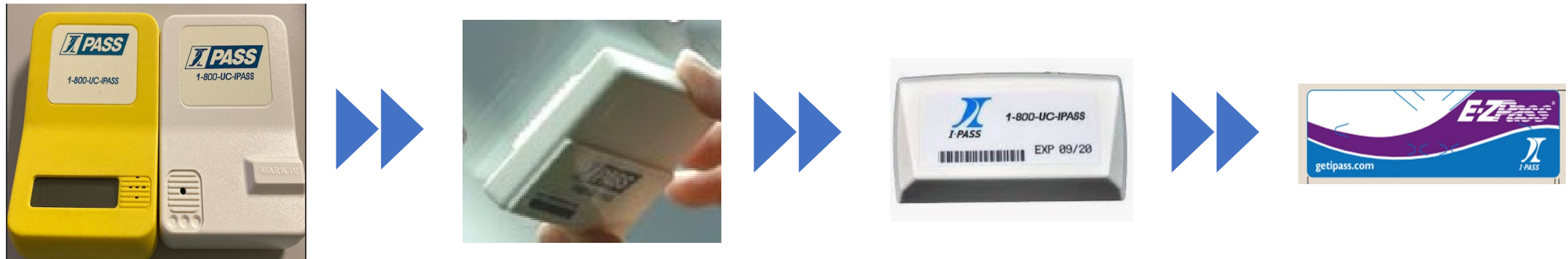
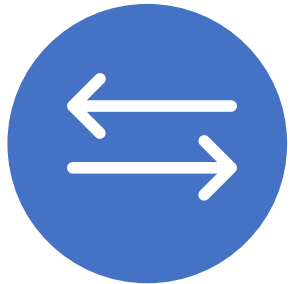
E-ZPass



# Transponders – Brief History



- ✓ Late '90s I-PASS program launch
- ✓ 2005+ transition to open road tolling, widespread adoption
- ✓ Ongoing efforts for interoperability and system enhancements



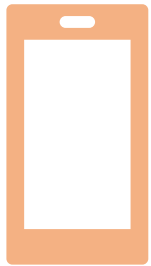
## Over time, Transponders have become:

- ✓ Smaller
- ✓ Less expensive
- ✓ Transformative, expanded integration and partnership opportunities

# Customer Experience



Online | Affordable | Easy | Everywhere



Fast online  
activation



No deposit  
required



Can be mailed  
right to your  
door



No more sharing  
transponders,  
sticker tags for  
every car in the  
family



Durable - no  
batteries



Available  
through all  
existing  
customer service  
channels

# Cost Effective



Less Expensive | Environmentally Friendly



Increased I-PASS  
usage



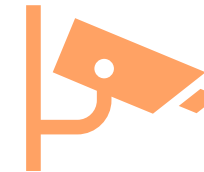
Lower  
manufacturing  
costs



Reduced  
shipping,  
distribution &  
inventory  
management  
costs



Fewer printed  
invoices



Fewer video  
tolls



No more  
transponder  
disposals



# Sticker Tags - Proven Technology



**Adopted throughout the US: Atlanta, California, Denver, Louisville and Washington state**



**Leveraged extensively in industry worldwide for inventory management and tracking**



**Used in tolling internationally with 100M+ sticker tags in use in Brazil and Mexico**



**Starting in 2024, Sticker Tags will be fully functional throughout the E-ZPass system**

# Service Providers



## Ada S. McKinley Continues Providing New Fulfillments

- ✓ Fulfill requests with Sticker Tag vs Transponder
- ✓ Faster turnaround time
- ✓ Lower postage and materials cost



## Printer's Mark Improves Sticker Tag Workstream

- ✓ Continues as Tollway's partner for printing, mailing, invoicing services
- ✓ New and improved customer service provided by summer
  - ✓ Replacement Sticker Tags via all-in-one letter
- ✓ Lower cost, faster service, elimination of disposal fees for Tollway



## KAPSCH supplies Sticker Tags

- ✓ Sticker tag cost per unit is less than a transponder
- ✓ No batteries – greener solution -- last as long as the vehicle/windshield