



Record of Meeting | March 30, 2023

The Illinois State Toll Highway Authority (“Tollway”) held the regularly scheduled Technology & Operations Committee meeting on Thursday, March 30, 2023. The meeting was held pursuant to the By-Laws of the Tollway upon call and notice of the meeting executed by Chairman Arnaldo Rivera and posted in accordance with the requirements of the Open Meetings Act, 5 ILCS 120/1, *et seq.*

Due to necessary precautions relating to COVID-19, in accordance with the Gubernatorial Disaster Proclamation and current conditions, and consistent with the Open Meetings Act, it was determined by Chairman Rivera that an in-person meeting of the body was neither practical nor prudent. In compliance with all conditions of Section 7(e) of the Open Meetings Act, 5 ILCS 120/7(e), the Board meeting was conducted by audio conference. A telephone access number was provided for members of the public to monitor and/or participate in the meeting.

[Bolded entries indicate issues which may require follow-up to present or report to Directors.]

Call to Order / Roll Call

Committee Chair Sweeney called the meeting to order at approximately 8:41 a.m. and asked the Board Secretary to call the roll, those Directors present and absent being as follows:

Committee Members Present:
Director James Connolly
Director Gary Perinar
Director James Sweeney
Director Scott Paddock <i>[by telephone]</i>

Committee Members Not Present:
None

Other Directors Present:
Director Jacqueline Gomez
Chairman Arnaldo Rivera

The Board Secretary declared a quorum present.

Public Comment



Committee Chair Sweeney opened the floor for public comment. No comment was offered.

Committee Chair's Items

Committee Chair Sweeney entertained a motion to approve **Committee Chair's Item 1**, the Minutes of the regular Technology & Operations Committee meeting held on February 23, 2023, as presented. Director Connolly made a motion to approve the Minutes, seconded by Director Perinar. Committee Chair Sweeney asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Connolly, Director Perinar, Director Paddock, Committee Chair Sweeney (4)

Nays: (0)

The motion PASSED.

Having no further items, Committee Chair Sweeney called on Executive Director Cassandra Rouse.

Executive Director's Items

Executive Director Rouse stated that the meeting agenda contains a sole source request for Toll Technology Revenue and Maintenance Services. She introduced Michael Catolico, Chief of Business Systems, to present an overview of the Tolling Back-Office System to provide some context for the Committee relative to the agenda item. [See attached presentation.](#)

Upon conclusion of the presentation and discussion, Executive Director Rouse noted that the meeting agenda contains 3 items for the Committee's consideration.

Items for Consideration

Facilities & Fleet Operations

Executive Director Rouse called on Dave Donovan, Chief of Facilities & Fleet Operations, to present to the Committee the following items:

Item 1: Amendment to Contract 13-0171 with Genuine Parts Company for the purchase of Vendor Managed Inventory Program Services in an amount not to exceed \$4,000,000.00 (Tollway Request for Proposal).



Item 2: Award of Contract 21-0205R to Reliable Fire Equipment Co. (d.b.a. Reliable Fire & Security) for the purchase of Fire Alarm Inspection and Repair Services in an amount not to exceed \$599,800.00 (Tollway Invitation for Bid – Small Business Set-Aside).

Upon conclusion of the presentation of items, Committee Chair Sweeney entertained a motion to approve placement of **Facilities & Fleet Operations Item 1** on the March Board of Directors meeting agenda with the Committee's recommendation for approval by the Board. Director Connolly made a motion to approve this item, seconded by Director Perinar. Committee Chair Sweeney asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Connolly, Director Perinar, Director Paddock, Committee Chair Sweeney (4)

Nays: (0)

The motion PASSED.

Committee Chair Sweeney entertained a motion to approve placement of **Facilities & Fleet Operations Item 2** on the March Board of Directors meeting agenda with the Committee's recommendation for approval by the Board. Director Connolly made a motion to approve this item, seconded by Director Perinar. Committee Chair Sweeney asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Connolly, Director Perinar, Director Paddock, Committee Chair Sweeney (4)

Nays: (0)

The motion PASSED.

Business Systems

Executive Director Rouse called on Michael Catolico, Chief of Business Systems, to present to the Committee the following item:

Item 1: Award of Contract 23-0002 to Accenture LLP for the purchase of Toll Technology Revenue and Maintenance Services in an amount not to exceed \$50,227,833.00 (Tollway Sole Source).

Upon conclusion of the item presentation, Committee Chair Sweeney entertained a motion to approve placement of **Business Systems Item 1** on the March Board of Directors meeting agenda with the Committee's recommendation for approval by the Board. Director Connolly made a motion to approve this item, seconded by Director Perinar. Committee Chair Sweeney asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Connolly, Director Perinar, Director Paddock, Committee Chair Sweeney (4)



Minutes of the
Technology & Operations Committee Meeting

Nays: (0)

The motion PASSED.

Adjournment

There being no further business before the Committee, Committee Chair Sweeney requested a motion to adjourn. Director Connolly made a motion to adjourn, seconded by Director Perinar. The motion PASSED unanimously by voice vote.

The Meeting was adjourned at approximately 9:10 a.m.

Minutes taken by: _____

Christi Regnery
Board Secretary
Illinois State Toll Highway Authority

Tolling Back-Office Overview

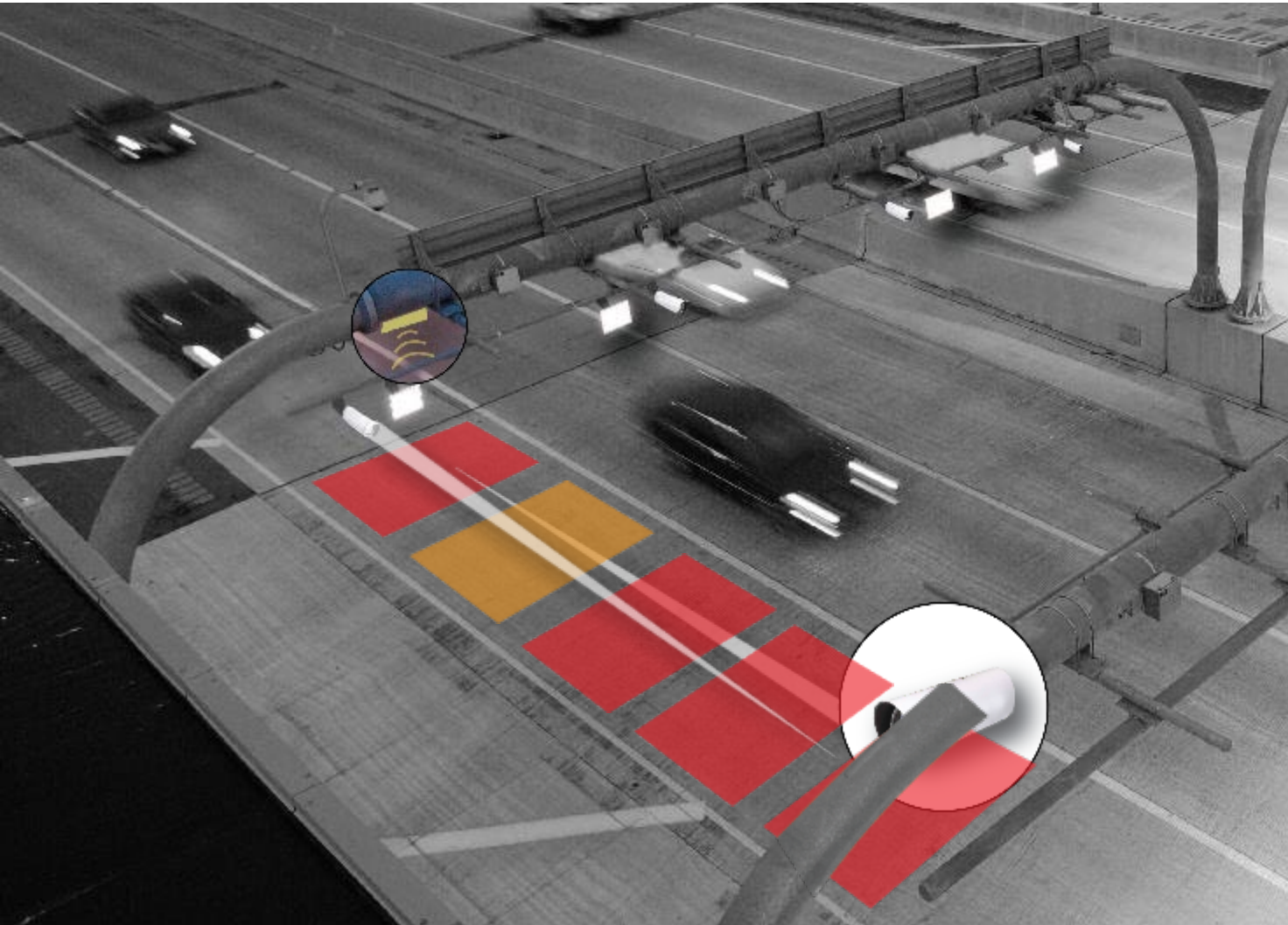


Michael Catolico, Chief of Business Systems

March 2023

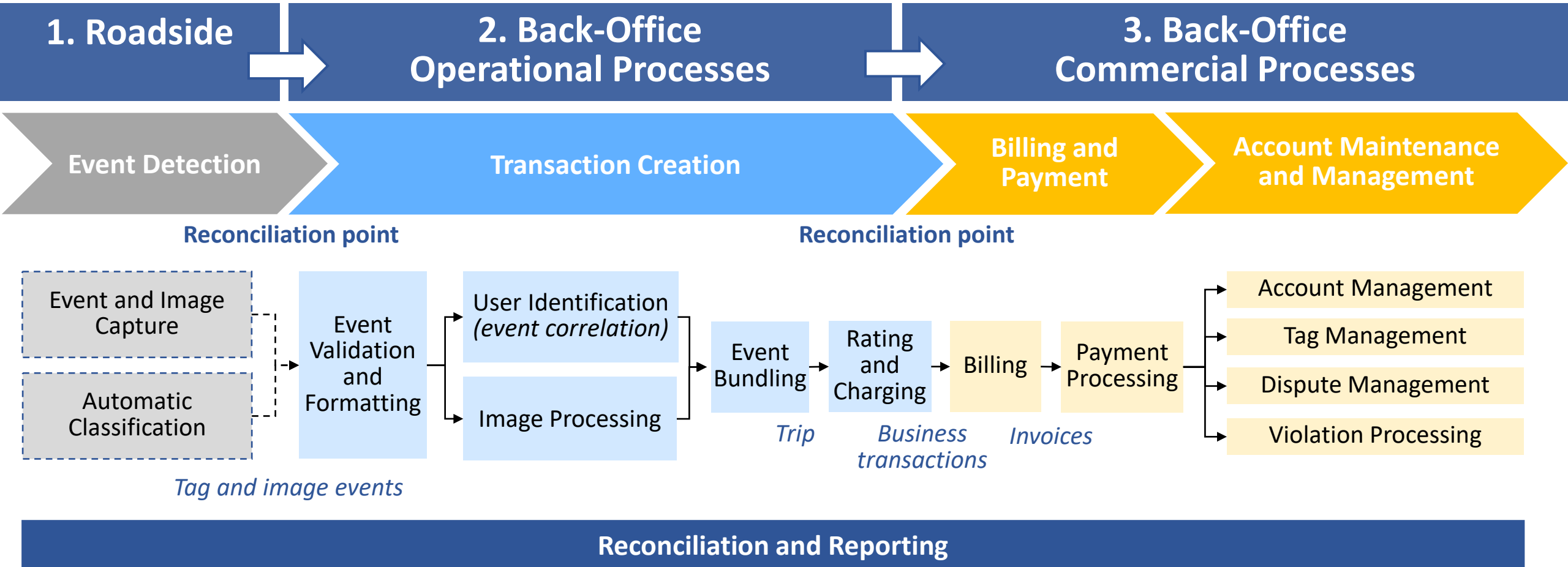
I-PASS Lane Technology

Vehicle Detection and Classification

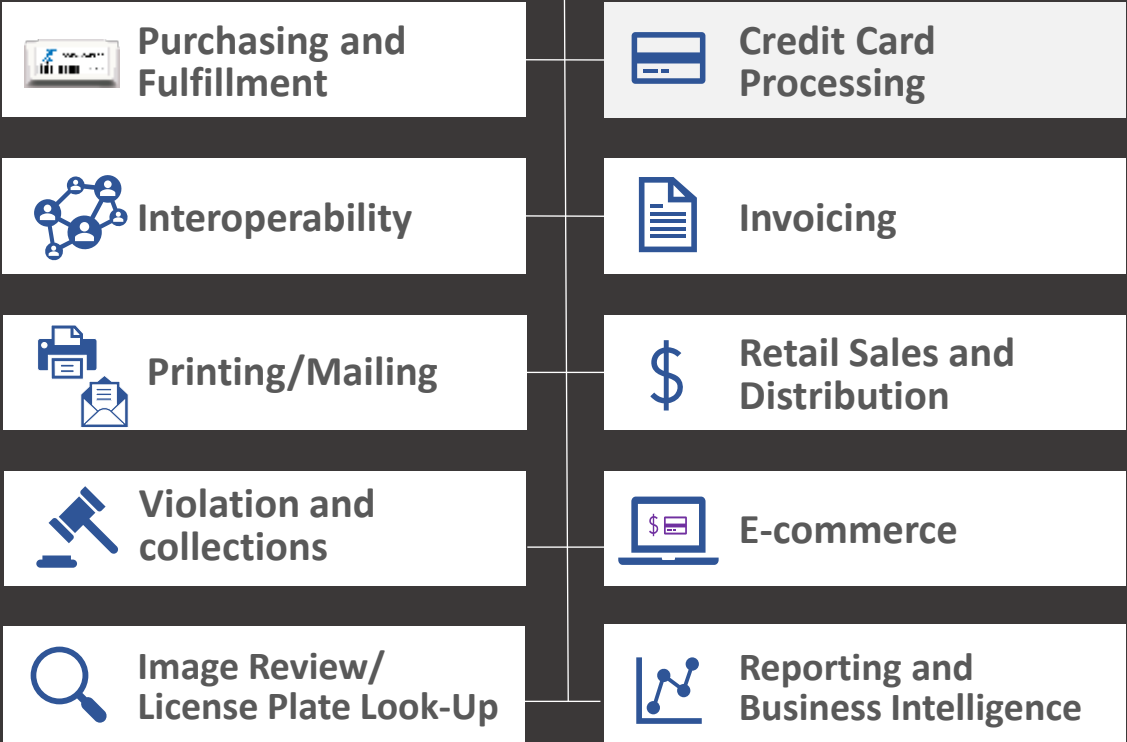
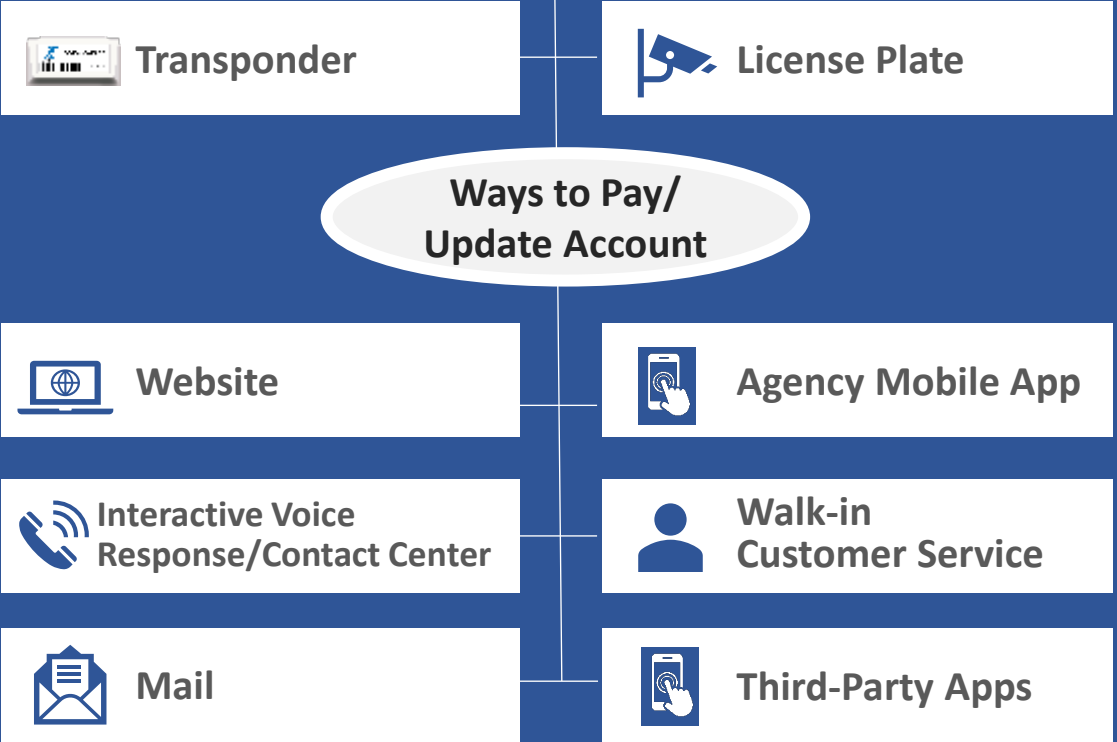
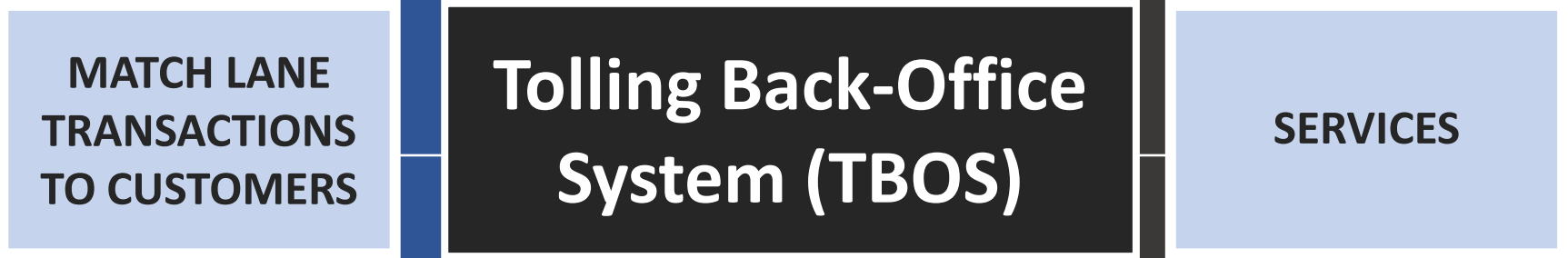


1. Vehicle detected
2. Camera captures front license plate
3. Antenna detects I-PASS transponder and transmits information to database
4. Number of axles detected
5. Tracks vehicle passage
6. Camera captures rear license plate and indicates vehicle exit
7. Data is packaged as a transaction

Tolling Back-Office System (TBOS)



TBOS Enables Customer Service and Enhances User Experience

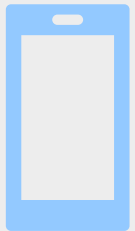


TBOS Drives Innovation



Modernizing the Business Model

- Pay By Plate service
- Invoicing
- Amnesty
- Expanded I-PASS Assist
- Integrate new payment channels



Aligning Operational/Technical Solutions

- Increase self service to reduce costs and staff resource needs
 - Quadrupled invoice issuance with no impact to customer service
 - Innovative customer connection: QR code, pop-up alerts and push notifications
 - Illinois Tollway Mobile App
 - Retail payments (pending) and third-party apps
- Improve decisions using data mining and analytics

THANK YOU

