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# Elgin O'Hare Western Access Project

*Local Advisory Committee*

EOWA Project Team  
June 6, 2016

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# Today's Agenda

## Feedback on local issues

## Project status update

- Ongoing stakeholder coordination
- Business and community outreach

## Tolling outreach

## Illinois Route 390 Tollway frontage roads

## Update from Cook and DuPage counties

## Next steps

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# Feedback on Local Issues

## What are you hearing?

- Construction operations and traffic flow
- Tolling
- Land acquisition
- Design features
- Development opportunities and trends
- Other

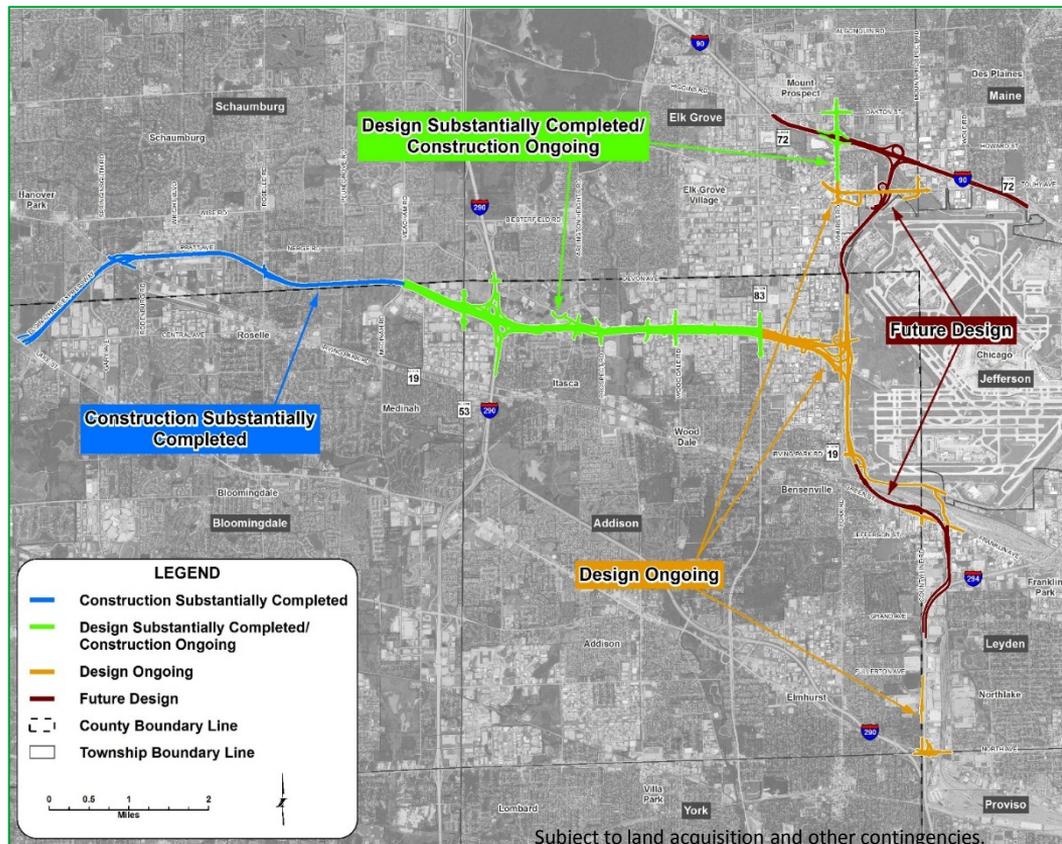


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# Project Status Report

# Design and Construction Status



Subject to land acquisition and other contingencies.



# Construction Contract Status



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# Illinois Route 390 Tollway Aesthetics



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# Public Outreach

## Since last LAC meeting

- Bensenville businesses (May 5, 2016)
- Bensenville Chamber of Commerce (May 9, 2016)
- Project open house (May 10, 2016)
- Franklin Park businesses (May 13, 2016)
- Local coordination – 6 meetings
- Distribution of tolling outreach materials

## Upcoming events

- Tolling outreach (throughout 2016)
- GOA Regional Business Association (June 8, 2016)
- Mayors' Meeting (June 10, 2016)
- Town Hall Meeting - Roselle (June 20, 2016)
- Lions Club of Itasca (July 7, 2016)
- Local Advisory Committee meeting (August 2016)



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# Illinois Route 390 Tolling Outreach

# Communications

## *Getting the message out*



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# Cashless Tolling



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**Savings • Safety • Convenience • Environmentally Conscious**

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# Options For Illinois Tollway Customers

## I-PASS customers pay via existing accounts

- 50 percent discount for cars
- 33 percent discount for trucks

## Obtain an I-PASS

## Unpaid toll payments

- 7 days to pay online (extended to July 31 for the first month)
- License plate violation search

## Fines for unpaid tolls

- \$10 per violation at time of notice
- \$25 per escalated violation

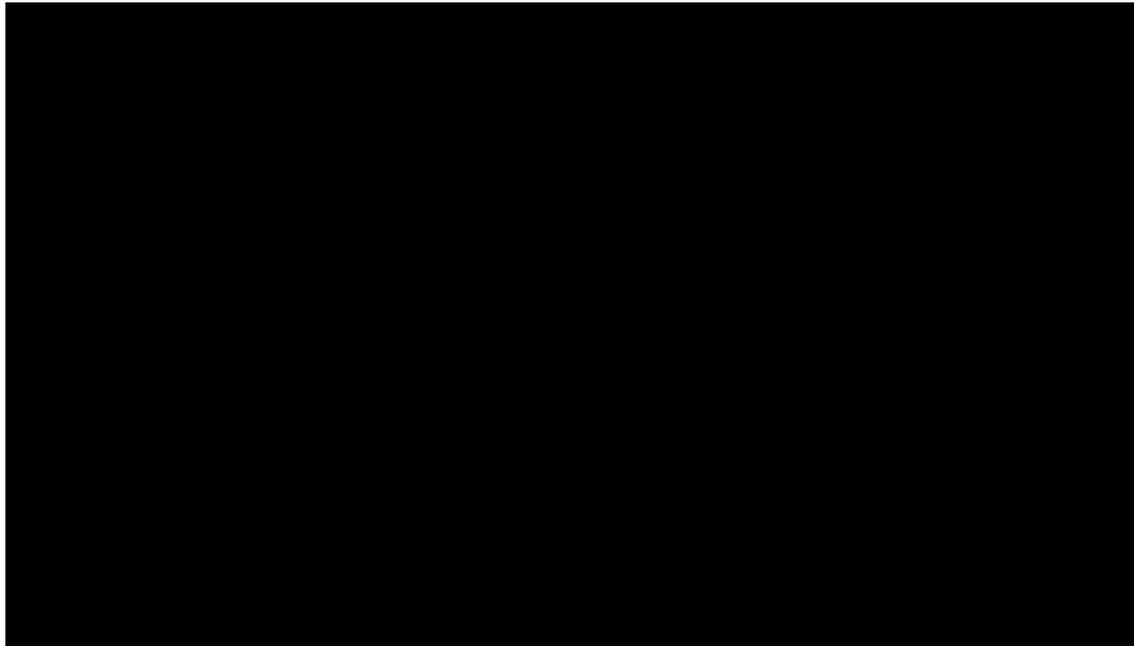


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# Public Outreach and Communications Toolkit

## *New Illinois Route 390 Tollway Video*



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# Communications Toolkit

## Digital resource for partners

### Poster

**ILLINOIS ROUTE 390 TOLLWAY**

## CASHLESS TOLLING STARTS JULY 5

Beginning July 5, 2016, cashless tolling will be coming to the Illinois Route 390 Tollway from Lake Street to I-290.

▲ Access Point
■ Cashless Tolling Location
■ Ramp Cashless Tolling Location

2016 2017

**Extended Grace Period for July!**  
For the month of July, drivers with unpaid tolls will be given an extended grace period to pay until July 31, 2016. After this date, the 7-day grace period will resume.

**Unpaid Toll?**  
Since there are no toll booths or cash baskets available along Illinois Route 390, all customers are driving on an I-PASS Tollway. Drivers with unpaid tolls should make note of the location by identifying the toll plaza name or number or the nearest milepost and go online or pay by mail within the 7-day grace period.

For more information, visit [www.illinoistollway.com](http://www.illinoistollway.com) or call 1-800-UC-IPASS.

### Brochure

**ILLINOIS ROUTE 390 TOLLWAY**

## CASHLESS TOLLING STARTS JULY 5

Beginning July 5, 2016, cashless tolling will be coming to the Illinois Route 390 Tollway from Lake Street to I-290. This is the first, all-electronic roadway on the Illinois Tollway system, which provides for a safer, more efficient and seamless method of collecting tolls from customers.

The Illinois Route 390 Tollway is part of the \$3.4 billion Elgin O'Hare Western Access Project, which includes 17 miles of new roads and 15 new or improved interchanges.

[www.illinoistollway.com](http://www.illinoistollway.com)

### Poster

## Where to Get an I-PASS

Nearly 200 Jewel-Osco locations\* in Illinois provide I-PASS transponders including:

- 1 Carol Stream - 750 W. Army Trail Road
- 2 Elk Grove Village - 20 Biesterfield Road
- 3 Glendale Heights - 2164 Bloomingdale Road
- 4 Schaumburg - 1151 S. Roselle Road
- 5 Schaumburg - 2501 Schaumburg Road
- 6 Streamwood - 217 Irving Park Road
- 7 Wood Dale - 343 W. Irving Park Road

\*Customers who obtain a transponder at Jewel-Osco stores will pay a one-time \$2.90 service fee.

For more information, visit [www.illinoistollway.com](http://www.illinoistollway.com) or call 1-800-UC-IPASS.

### Handout

**ILLINOIS ROUTE 390 TOLLWAY**

## CASHLESS TOLLING STARTS JULY 5

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The Illinois Route 390 Tollway is part of the \$3.4 billion Elgin O'Hare Western Access Project, which includes 17 miles of new roads and 15 new or improved interchanges.

The Illinois Tollway is implementing the first all-electronic Tollway along Illinois Route 390. Cashless tolling provides all customers - residents, business and visitors - with continuous travel at highway speeds throughout the Tollway.

Utilizing the newest technologies in the industry to electronically collect tolls from customers, the Illinois Tollway provides an efficient, cost-effective and safe transportation network.

In recent surveys throughout the area, more than 90 percent of drivers currently traveling along the corridor have and use an I-PASS. Of those without an I-PASS, nearly one-quarter indicated that they would obtain one to use the new roadway once it opens.

- Savings** - Save money on tolls using I-PASS (50 percent off), reduce fuel consumption by eliminating stop-and-go driving and save money on gas
- Convenience** - Eliminate the need to make a decision at toll collection point
- Safety** - Don't need to slow down, change lanes or stop to pay
- Environement** - Traffic noise and emissions are reduced through elimination of stopping at interchanges

For more information, visit [www.illinoistollway.com](http://www.illinoistollway.com) or call 1-800-UC-IPASS.



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# Communications Toolkit

## Digital resource for partners



### Poster



A partir de **5 de Julio de 2016**, la sección de la Ruta 390 que extiende desde Lake Street hasta el I-290 será únicamente de peaje prepagado.



#### ¡Se extiende el periodo de pagar durante el mes de Julio!

Durante el mes de Julio, se extenderá el periodo de pagar hasta el **31 de Julio de 2016** para los conductores que no han pagado peaje. Después de esta fecha, el periodo de pagar será solo 7 días.

#### ¿No pagó peaje?

Ya que no habrá casetas ni canastas de cobro a lo largo de la Ruta 390 de Illinois, todos los usuarios tendrán que utilizar un I-PASS. Los conductores que no pagan sus peajes, deberán anotar el nombre o número de la caseta de peaje o punto de milla y pagar por Internet o por correo antes de los 7 días.

Para más información, visite [www.illinoistollway.com](http://www.illinoistollway.com) o llame al 1-800-UC-I-PASS.



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### Rates and Schedule

**TOLL**

**ILLINOIS 390**

## EL PEAJE PREPAGADO COMIENZA EL 5 DE JULIO

**Tarifas y Horarios**

El cobro de peajes en el segmento oeste de la Autopista en la Ruta 390 comenzará el 5 de Julio del 2016. La apertura y cobro de peajes en la porción este está programada para finales de 2017.

**UTILICE SU I-PASS O PAGUE POR INTERNET**

**NO SE ACEPTA EFECTIVO**

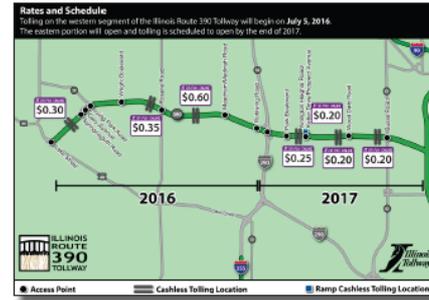
# Communications Toolkit

## Digital resource for partners

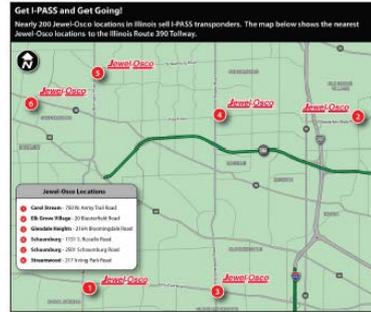


**Draft Copy**  
 Newsletter  
 Email  
 Social Media

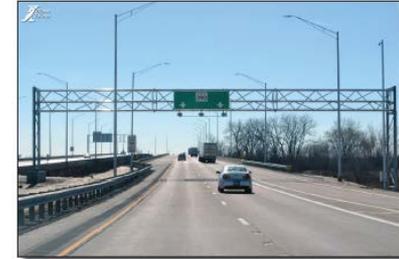
### Rates and Schedule



### Where to Get an I-PASS



### Photos



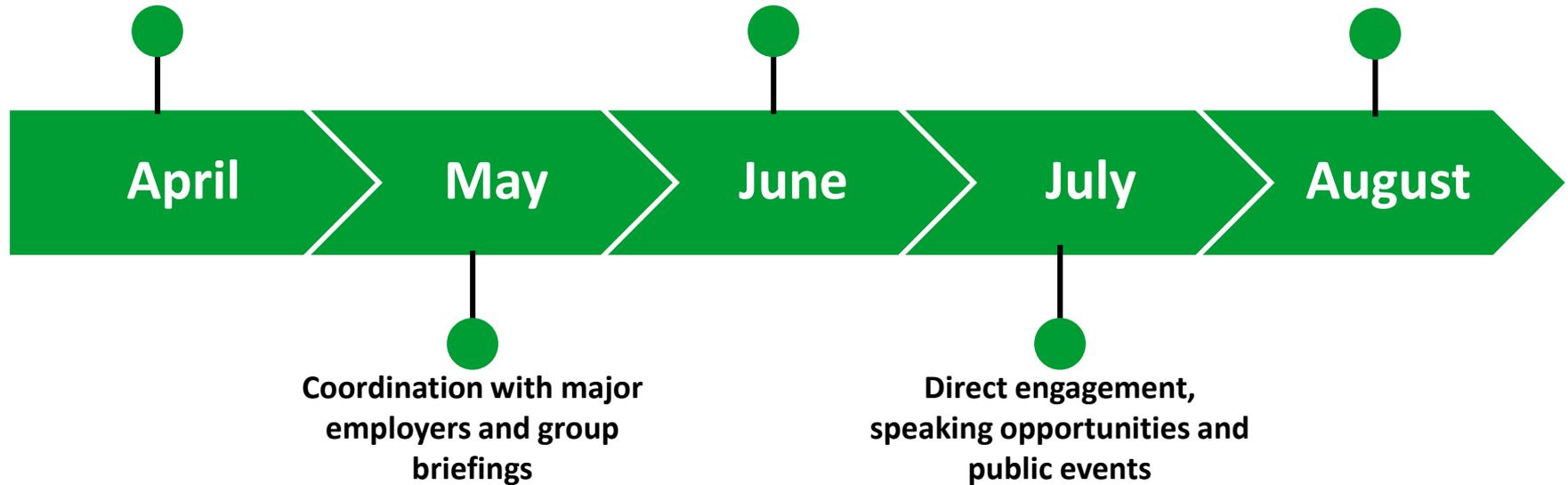
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# Activities Timeline

Toolkit distribution  
and starter kit

Targeted public  
outreach and  
engagement

Ongoing public  
education and outreach  
once tolling begins



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# How Can You Help?

## Start Implementing the Toolkit! Ideas include:

- Update your transportation page with Illinois Route 390 Tollway information
- Provide information in new resident/new tenant welcome packets
- Include in your digital and printed newsletters
- Email staff, tenants and department heads
- Post signs and posters in high-profile and visible locations
- Update social media to help inform the public
- Run the public service announcement and/or the video on local access channels
- [www.illinoistollway.com/illinois-route-390-communications-toolkit](http://www.illinoistollway.com/illinois-route-390-communications-toolkit)

## Schedule Outreach Meeting

- Calendar of upcoming events as appropriate

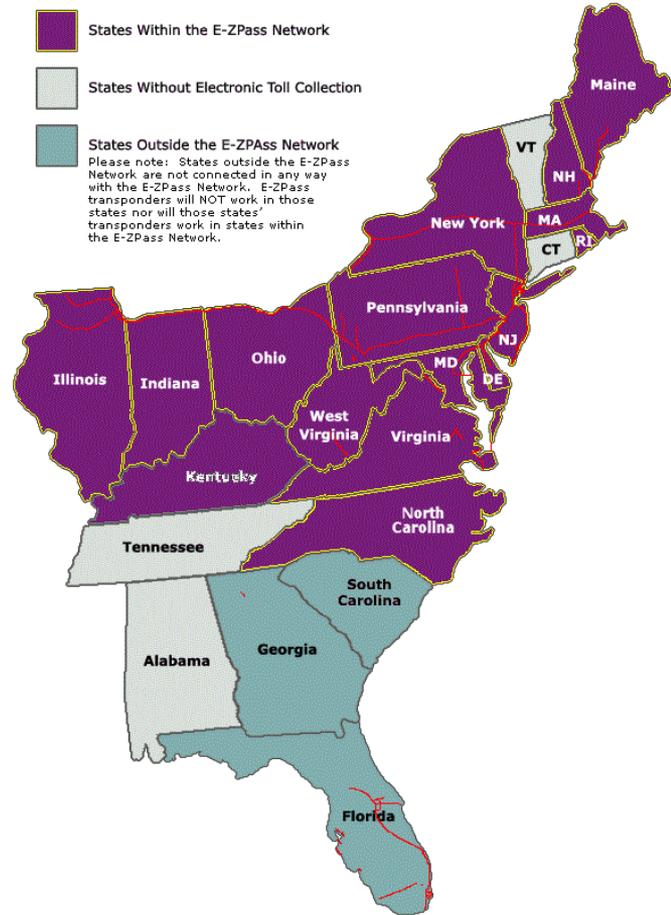


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# Using Your I-PASS on Other Toll Roads

I-PASS can be used anywhere E-Zpass is accepted

Accepted in 15 states by 26 toll agencies



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# County Updates

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# Cook and DuPage County Update

CMAQ

TIGER

Local technical assistance

Other



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# Frontage Roads

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# Illinois Route 390 Tollway Frontage Road Update

## New frontage roads system along Illinois Route 390 Tollway from I-290 to York Road

- New frontage road names - “North Thorndale Avenue” and “South Thorndale Avenue”
- Conversion of existing Thorndale Avenue
  - New traffic pattern - Summer 2016
  - Final configuration anticipated to be completed late 2017



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# Frontage Road Naming – North Thorndale Avenue and South Thorndale Avenue

Name based on location of frontage roads north and south of Illinois Route 390 Tollway

Maintain route naming consistency for travelers

## Next steps

- Signage to be updated in ongoing construction contracts and design contracts
- Change of address for existing business owners
- DuPage County and municipalities to add new segments of roadway to postal system



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# Conversion of Existing Thorndale Avenue to Frontage Roads

Traffic on existing Thorndale Avenue will be modified this summer

Local eastbound and westbound traffic will be temporarily routed along portions of existing Thorndale Avenue and new frontage road/mainline roadway segments

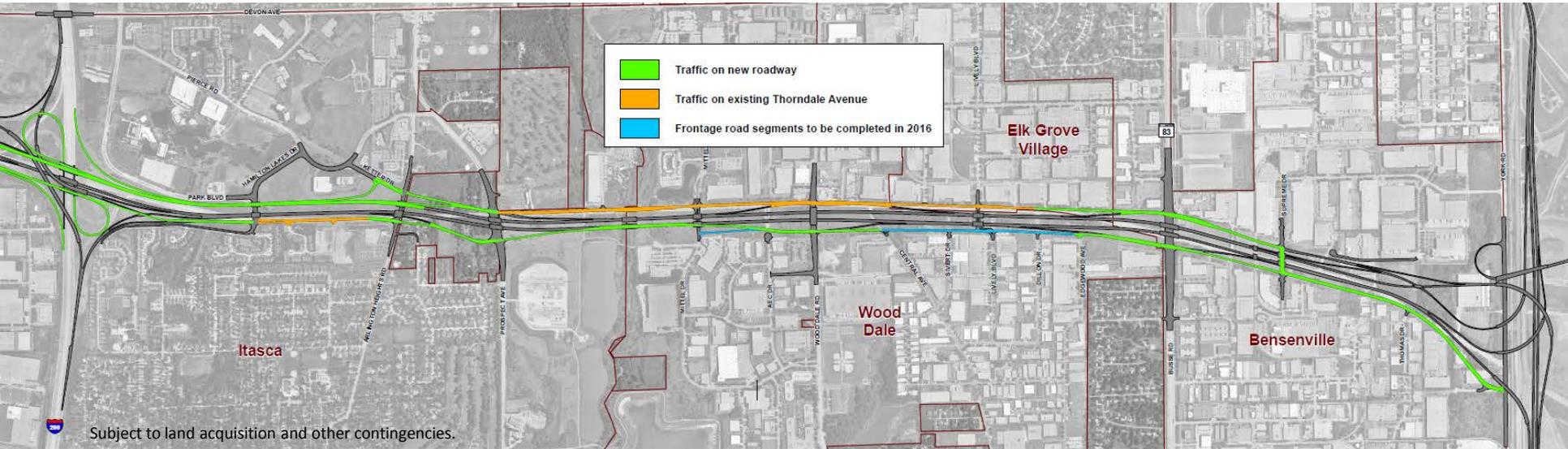
Temporary signage will be installed

- One Way
- Do Not Enter
- No Right Turn; No Left Turn

Notification of changing traffic pattern to business owners



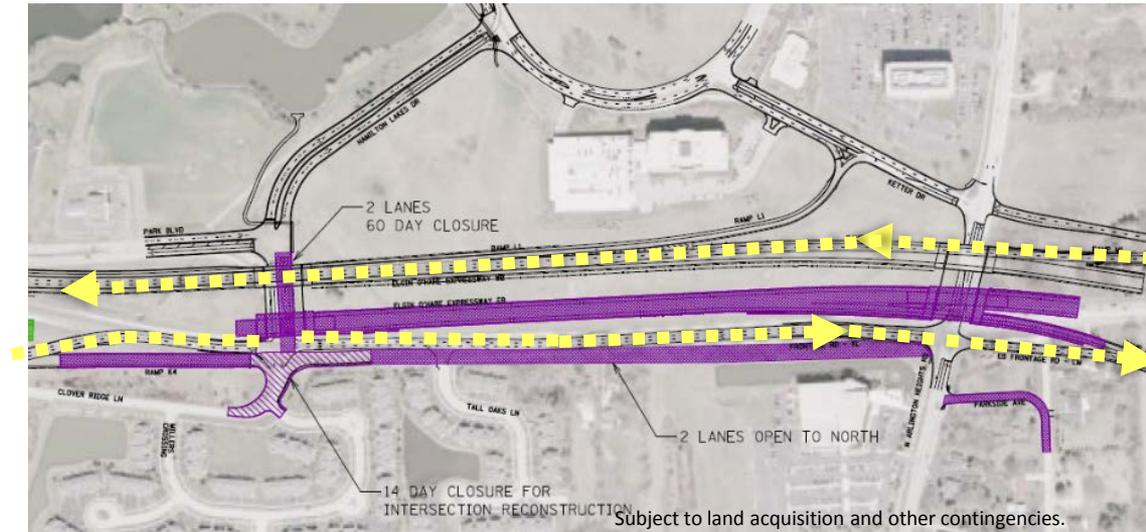
# 2016 Temporary Traffic Flow



# Frontage Road Segments

## *Hamilton Lakes Drive to Arlington Heights Road*

### South Thorndale Avenue (eastbound traffic only)



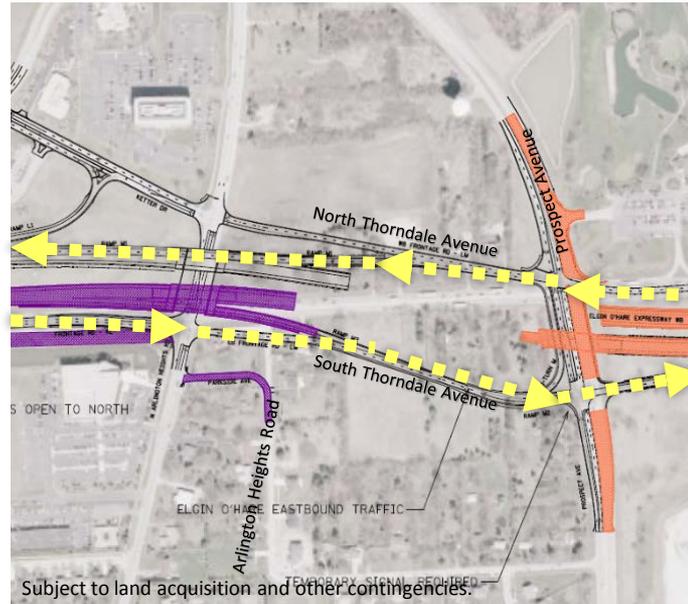
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# Frontage Road Segments

## *Arlington Heights Road to Prospect Avenue*

North Thorndale Avenue (westbound traffic)

South Thorndale Avenue (eastbound traffic)

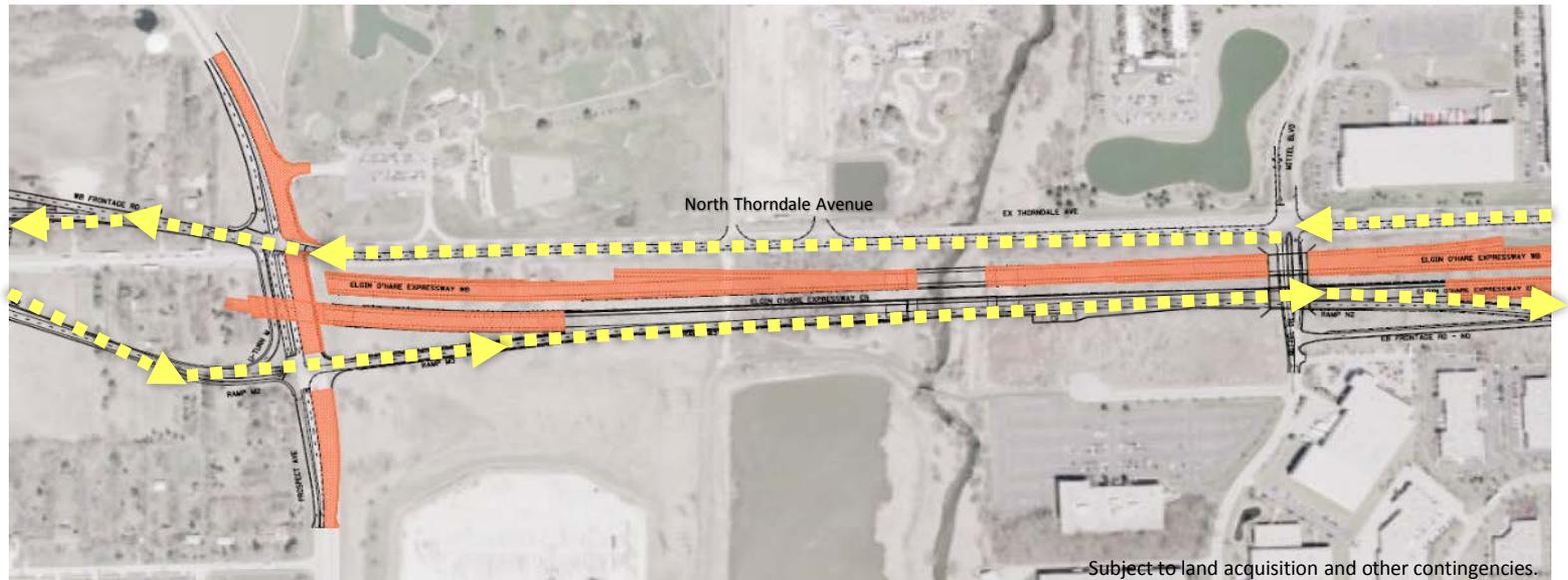


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# Frontage Road Segments

## *Prospect Avenue to Mittel Drive*

North Thorndale Avenue  
(westbound and eastbound traffic)



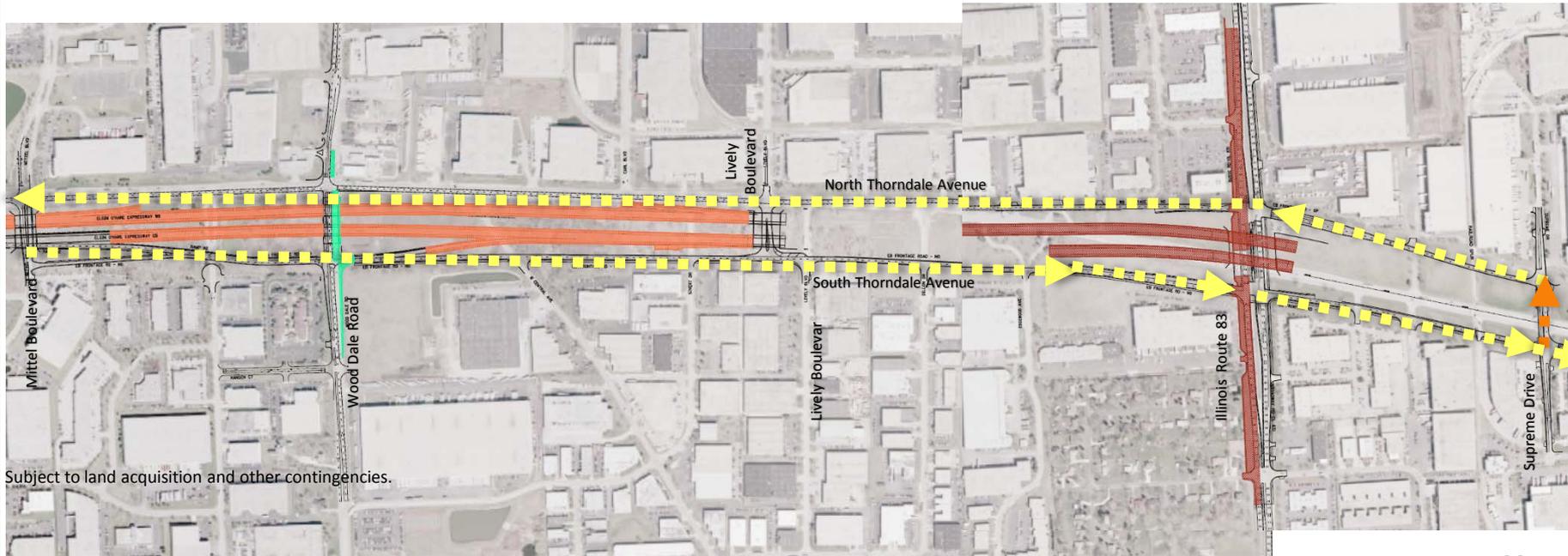
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# Frontage Road Segments

## *Mittel Drive to Supreme Drive*

North Thorndale Avenue (westbound traffic)

South Thorndale Avenue (eastbound traffic)



# Frontage Road Segments

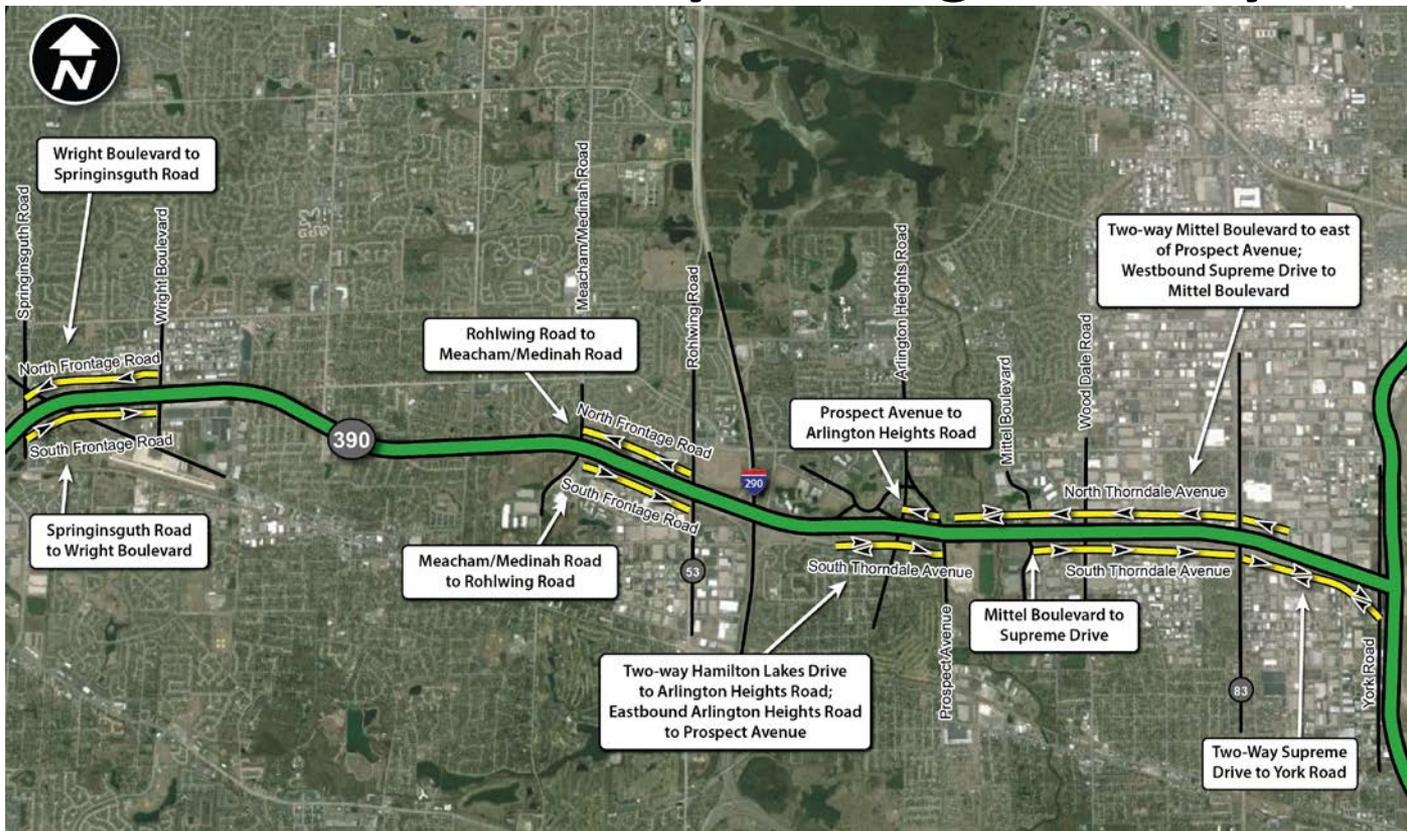
## *Supreme Drive to York Road*

### South Thorndale Avenue (eastbound and westbound traffic)



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# Illinois Route 390 Tollway Frontage Road System



Subject to land acquisition and other contingencies.



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# Final Configuration of the Frontage Roads

Anticipated to be completed in fall 2017

Tollway to transfer jurisdiction/right of way to DuPage County, Itasca, and Wood Dale for their ultimate jurisdictional responsibilities

Thorndale Avenue to be removed from the County Highway System and new segments of frontage road to be added



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# Next Steps/ Next Meeting

## Next meeting

- August 2016

## Location

- TBD

## Topics

- Tolling update
- Frontage roads

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# Questions?

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# THANK YOU